

*** * TECHNICAL INFORMATION NOTICE * ***

DATE: June 29, 2017

TO: Mitsubishi Motors US Dealer Principals, General Managers, Service Managers, and Parts Managers

RE: ABS Hydraulic Unit Safety Recall Campaign – Owner Re-Notification

TIN NO. TIN-15-SR-004-G

AFFECTED VEHICLES: Certain 2006 – 2009 Eclipse and 2007 – 2009 Eclipse Spyder

PURPOSE

MMNA will be re-notifying approximately 30,000 customers who have not had the ABS Hydraulic Unit Safety Recall completed on their vehicles. The re-notifications will request them to contact their local Authorized Mitsubishi dealership to schedule an appointment and have this recall performed. Sample copies of the re-notification communications are included below this TIN for your familiarization.

Affected vehicles include certain 2006 - 2009 Eclipse vehicles built April 20, 2005 – February 13, 2009 and certain 2007 - 2009 Eclipse Spyder vehicles built December 23, 2005 – February 13, 2009. Over time, corrosion may form on the internal valves of the ABS hydraulic unit, causing one or more of the valves to seize during operation of the ABS hydraulic unit.

Dealers are requested to perform Recall Bulletin **SR-15-004REV**, which starts with instructions to flush and clean the brake system with high quality brake fluid (DOT 4). The ABS hydraulic unit should then be tested for sufficient valve movement. If insufficient valve movement is experienced, the ABS hydraulic unit should be replaced. The dealer must also amend all available vehicle markings and documentation to indicate that DOT 4 brake fluid is required.

Dealers are reminded to focus on providing an exceptional customer experience, maximizing this opportunity to retain these customers for future service needs. If you have any questions, immediately address them to your DPSM.

Having the necessary parts available at your dealership to complete these safety recalls is critical to minimizing your customers' inconvenience—contributing to your efforts to provide an exceptional customer experience. As a result, some dealers may be force allocated stock using a formula based on their current inventory positions, the proximity and percentage of applicable registered VINs by ZIP code. Parts shipments are processed via the 'R' order type and will start shipping along with your scheduled stock order beginning Thursday, June 29, 2017. Dealers may place additional orders via the MDL.

Dealers must review the Warranty Superscreen to confirm if any vehicles in their used vehicle inventories are affected, and conduct this campaign prior to delivering them. When checking for applicability of this campaign (**C1504M**), please check for and complete any other open campaigns. Always get the customer's approval before completing a campaign on a customer-owned vehicle.

IMPORTANT

Affected new or used inventory vehicles must be repaired before the vehicle is sold/delivered. Dealers must check their inventory vehicles' VINs on the Warranty Superscreen to verify whether the vehicle is involved in this recall campaign. It is a violation of Federal law for a dealer to sell/deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

ATTENTION: Certain 2000-2009 Eclipse and Eclipse Spyder vehicles are involved in a nationwide safety recall. To see if your vehicle is affected, go to mitsucars.co/bGL9S and enter your VIN. Contact a local Authorized Mitsubishi Motors dealer for more information and to schedule any recall repairs at NO COST.




**CALL 888-648-7820
FOR INFO.**

Make safety your top priority

Click for the closest dealer.

MITSUBISHICARS.COM

[Learn More](#)

 Share

IMPORTANT SAFETY RECALL INFORMATION



Dear Mitsubishi Owner,

You are receiving this email because our records indicate that your %%CS_VehicleYear%%
%%CS_VehicleModel%% with VIN %%CS_VehicleVIN%% has an open recall. Your safety is our top
priority, please have this recall performed at no charge to you.

The following recall(s) are currently open on your Mitsubishi vehicle:

%%RecallCode1%% %%RecallDescription1%%
%%RecallCode2%% %%RecallDescription2%%
%%RecallCode3%% %%RecallDescription3%%
%%RecallCode4%% %%RecallDescription4%%
%%RecallCode5%% %%RecallDescription5%%

To schedule a service appointment to have this recall performed at no charge, please contact your
[local dealer](#).

Thank you for your attention to this matter,
Mitsubishi Motors North America

FIND A DEALER NOW



With your completed Recall Service at **NO CHARGE**, receive a **FREE 27-Point Inspection**.

COMPLIMENTARY COMPUTERIZED VEHICLE INSPECTION REPORT & 27 POINT INSPECTION

NO CHARGE

A \$49.95 VALUE

INCLUDES:

- 27 Point Inspection
- Battery test
- Remaining warranty summary
- Open recall notification
- Diagnostic scan

Mitsubishi only. Must present coupon when order is written. Prior sales excluded.
Valid at participating Mitsubishi dealers. © 2011 Mitsubishi Motors North America, Inc.

Mitsubishi 27-Point Inspection		
Inspection Item	Pass/Fail	Notes
1. Engine Oil	Pass	
2. Air Filter	Pass	
3. Spark Plugs	Pass	
4. Battery	Pass	
5. Brake Pads/Drums	Pass	
6. Tires	Pass	
7. Headlights	Pass	
8. Windshield Wipers	Pass	
9. Horn	Pass	
10. Steering	Pass	
11. Suspension	Pass	
12. Exhaust	Pass	
13. Fluid Levels	Pass	
14. Tire Pressure	Pass	
15. Brake Pedal	Pass	
16. Clutch Pedal	Pass	
17. Gear Shift	Pass	
18. Transmission	Pass	
19. Drive Shaft	Pass	
20. Axles	Pass	
21. Wheel Hubs	Pass	
22. Wheel Bearings	Pass	
23. Wheel Nuts	Pass	
24. Wheel Balances	Pass	
25. Tire Treads	Pass	
26. Tire Sidewalls	Pass	
27. Overall Condition	Pass	

IMPORTANT SAFETY RECALL ON

YOUR %%VEHICLEYEAR%% %%VEHICLEMODEL%%



CALL YOUR LOCAL MITSUBISHI DEALER TODAY FOR NO COST REPAIR.



IMPORTANT SAFETY RECALL INFORMATION

Dear Mitsubishi Owner,

Your safety continues to be a top priority for us. We are reaching out to notify you that our records are showing that your [MMYY] [vehicle name] with VIN [XXXXXXXXXXXXXXX] has the following important safety recall(s) needing to be repaired.

Recall Code: Recall Description
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Call Mitsubishi Motors customer relations department at 888-648-7820 for more information on your vehicle and to find a dealer closest to you.

Or go online to www.mitsubishicars.com/dealers for a list of dealers in your area to schedule repair on the outstanding recalls at no cost to you.

If you no longer own this vehicle, please help us update our records by calling our customer relations department, and notifying them of the change.

Thank you for your attention to this matter,
Mitsubishi Motors North America



**COMPLIMENTARY COMPUTERIZED
VEHICLE INSPECTION REPORT
& 27-POINT INSPECTION**

NO CHARGE
A \$49.95 VALUE

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Mitsubishi only. Must present coupon when order is within. Prior sales excluded.
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MITSUBISHI MOTORS NORTH AMERICA, INC.
P.O. BOX 29001
PHOENIX, AZ 85038-9001

U.S. Postage

%%ContactFirstName%% %%ContactLastName%%
%%ContactStreet1%%
%%ContactCity%%, %%ContactState%% %%ContactZip%%



SAMPLE