

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5914
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 25, 2021

Subject: REVISION: Safety Recall 15438-08
Front Passenger Airbag Inflator
Parts, Warranty Information and Service Procedure Revision

Models: 2007 – 2008 Chevrolet Silverado 2500/3500 HD
2007 – 2008 GMC Sierra 2500/3500 HD

To: All General Motors Dealers

This bulletin has been updated in the parts, warranty, and service procedure sections. This update includes new labor codes for new part numbers for the HD Pickup Front Passenger Airbag Inflator Kit and bracket. The new requirement information for recording ALL replacement airbag inflator serial numbers under the Warranty Information section has also been added to this bulletin. Please discard all previous copies of 15438.

IMPORTANT REMINDERS:

Part number 84255088 is in limited supply and we expect incoming orders to exhaust any remaining stock relatively quickly. Once the supply of old HD part number 84255088 is exhausted, dealers can order new HD part number 84594241 (airbag kit) and 84594242 (bracket).

The new HD part numbers 84594241 (air bag kit) and 84594242 (bracket) must ONLY be submitted with the new labor code (9105605) to avoid claim rejection. Dealers submitting for the previous HD part number 84255088 must use the previous labor code (9101563) to avoid claim rejection. Vehicles repaired with old part number 84255088 OR new part number 84594241 MUST have the serial number recorded when submitting the claim.

TECHNICIAN and WARRANTY ADMINISTRATOR REQUIREMENT FOR THE REPLACEMENT AIRBAG INFLATOR. The replacement airbag inflator serial number must be captured by the technician and recorded on the job card beginning August 23, 2021. The Warranty Administrator MUST enter the replacement airbag inflator serial number in GWM (Global Warranty Management) or in DMS (Dealer Management System). Enter the serial number of the replacement airbag inflator in the 'Labor Operation Dependency Code' field. Failure to enter this serial number will cause the claim to reject.

END OF MESSAGE
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