

GM CUSTOMER CARE AND AFTERSALES
DCS3666
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 28, 2015

Subject: Upcoming Safety Recall 15438
Front Passenger Airbag Inflator

Models: 2007-2008 Chevrolet Silverado 2500/3500 Heavy Duty
2007-2008 GMC Sierra 2500/3500 Heavy Duty

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, Used Vehicle Sales Manager

General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming safety recall that involves all 2007-2008 model year Chevrolet Silverado and GMC Sierra 2500/3500 heavy duty pickup trucks. The GM recall number is 15438.

This recall is in furtherance of the Takata Holdings Inc. ("Takata") equipment recall described in NHTSA recall number 15E041. Takata equipment recall 15E041 relates to Takata SPI airbag inflators produced from April 2000 through the end of vehicle model year 2008. Inflators subject to Takata equipment recall 15E041 were installed in certain 2007-2008 model year Chevrolet Silverado and GMC Sierra 2500/3500 heavy duty pickup trucks as original equipment. In accordance with Takata's defect determination for these Takata inflators, GM is recalling these vehicles to replace these Takata inflators.

Takata's part 573 report for equipment recall 15E041 states, in part: "The propellant wafers in some of the subject inflators may experience an alteration over time, which could potentially lead to overaggressive combustion in the event of an air bag deployment. Depending on the circumstances, this potential condition could create excessive internal pressure when the air bag is deployed, which could result in the body of the inflator rupturing upon deployment. . . . In the event of an inflator rupture, metal fragments could pass through the air bag cushion material, which may result in injury or death to vehicle occupants."

Parts are not currently available. We are diligently working with Takata, the airbag inflator supplier, to obtain the required parts as quickly as possible. When parts are available, dealers are to replace the front passenger airbag inflator. This repair **will be made at no charge to the customer.**

This is a courtesy notification to dealers. Dealers will be advised when the recall bulletin is scheduled for release.

The Investigate Vehicle History screen in the Global Warranty Management system has been updated for this upcoming safety recall. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries. Please note the "N/A" under Release Date and the "Incomplete – Remedy Not Yet Available" message under Status. This means release of the recall bulletin is still pending and dealers should not attempt to perform any repairs at this time.

END OF MESSAGE
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