

**SUBARUNET ANNOUNCEMENT
NOVEMBER 1, 2017**

SUBJECT: Takata Bankruptcy Notices

ATTENTION: Retailer Principal, General Manager, Fixed Operations Director, Service Manager,
Service Advisor

FROM: Subaru of America Service Dept.

U. S. Takata Debtors recently mailed a legal notice regarding its chapter 11 bankruptcy case to anyone who has a potential claim against Takata.

If you receive inquiries from these vehicle owners about this notice, please advise them of the following:

- The notice you received was not sent by Subaru of America, Inc
- The notice was sent by Takata (specifically T. K. Holdings and certain affiliates) and is related to the Takata bankruptcy case
- Subaru cannot provide you with legal advice regarding the Takata bankruptcy, but if you have questions about the notice, you can contact the Takata Airbag Inflator Claim and Notification Center at 833-619-7579, send an email to tkppic@primeclerk.com, or visit TKRestructuring.com/PPIC.

If a customer contacts your dealership regarding the Takata legal notice, you should check the vehicle's VIN in vehicle inquiry to determine the status of any open recalls on the vehicle. If the status shows "open", please schedule a service appointment for the owner so the vehicle can be immediately repaired. If the status shows "closed", the repair has already been completed and no further action is necessary. If no Takata recalls appear, the vehicle may or may not be subject to a Takata related recall in the future.

Customers can find more information about obtaining free replacement air bags at www.airbagrecall.com. Additionally, retailer representatives should tell customers they cannot give legal advice and if customers have specific legal questions, they should consult with an attorney.