



To: All Subaru Retailers
From: Subaru of America, Inc. – Parts
Date: August 25, 2015
Re: *Recall Campaign: WQR-53 Front Airbag Inflator – Parts Supply Update*

Due to ongoing restricted supply of Airbag Inflator Part Number 98279FE000 the following order procedure will be implemented effective immediately:

- Part is no longer eligible to be placed on stock order as of end of business August 24th; VOR orders **only** will be accepted until further notice
- All existing stock orders with Part Number 98279FE000 will be honored and prioritized by oldest order shipped first
- Orders will be monitored by SOA Parts for reasonableness based on AOR assigned VIN population

Reminder, as stated in July 24, 2015 initial WQR-53 Recall Campaign communication, authorization for rental cars for customers: If a customer requests a loaner car due to the insufficient supply of parts, retailers should make every effort to comply with this request, and should follow normal warranty procedures to obtain reimbursement for the loaner car. See Section 8.4.7 of the Claims Policies and Procedures Manual on subarunet.com for details on rental authorizations.