



Subarunet Announcement

To: All Subaru Retailers

From: Subaru of America, Inc.

Date: October 1, 2015

UPDATE: OWNER NOTIFICATION Subaru Recall Campaign: Front Passenger Air Bag Inflators WQR-53

Owner notification letters were mailed September 30, 2015

Description of the Safety Hazard

In the event of a crash necessitating deployment of the passenger side frontal air bag, the front passenger-side air bag inflator in these vehicles could rupture with metal fragments striking the vehicle occupants potentially resulting in serious injury or death.

Description of the Remedy

The front passenger air bag inflator will be replaced.

Affected Vehicles

All vehicles previously affected by the WQL-48 recall that were not yet repaired will be transferred into to the WQR-53 national recall. Any open WQL-48 coverage will be expired once owner notification begins.

Vehicle coverage for this recall must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com. This condition may exist on certain vehicles listed below:

Model Year	Model
2003	Legacy
2004	Legacy
2003	Outback
2004	Outback
2003	Baja
2004	Baja
2004	Impreza, WRX, STI
2005	Impreza, WRX, STI

Any WQL-48 claim submitted after the expiration of the WQL-48 coverage should be submitted under the WQR-53 recall.

Owner Notification

WQR-53 recall notification letters will be mailed to all owners of vehicles affected by and not yet repaired under the WQL-48 recall. This will serve as a third notification for vehicles not yet repaired under WQL-48.

Product Campaign Bulletin

The WQR-53 Product Campaign Bulletin has been updated on STIS to reflect this consolidation.

Parts Information

The parts for Legacy, Outback, and Baja vehicles are available through normal parts ordering channels. In order to maintain an adequate part supply, SOA requests that retailers only order quantities necessary to satisfy anticipated demand.

We are currently experiencing a parts shortage of the parts for Impreza, WRX, and STI. Due to the ongoing restricted supply of part number 98279FE000, the following order procedure announced on August 25, 2015 on subarunet.com is in effect:

- VOR orders only will be accepted until further notice
- All existing stock orders with Part Number 98279FE000 were honored and prioritized by oldest order shipped first
- Orders will be monitored by SOA Parts for reasonableness based on AOR assigned VIN population

As a reminder, if a customer requests a loaner car due to the insufficient supply of parts, retailers should make every effort to comply with this request, and should follow normal warranty procedures to obtain reimbursement for the loaner car. See Section 8.4.7 of the Claims Policies and Procedures Manual on subarunet.com for details on rental authorizations.