



PLEASE HURRY!

CALL YOUR CUSTOMER CARE HOTLINE SPECIALIST RIGHT NOW AT 1-844-758-9245 TO SCHEDULE YOUR FREE REPAIR.

Presort Std
US Postage
PAID
Dallas Tx
Permit No. 919

WHY DOES MY 2001 HONDA ACCORD NEED REPAIR?

In some vehicles, continued exposure to high levels of absolute humidity may cause the front driver airbag inflator to rupture (break apart) if the vehicle is involved in a crash where the airbag deploys. If this occurs, metal fragments from the inflator could pass through the airbag cushion material and possibly hit you or others in the vehicle. Past ruptures like this have killed and injured vehicle drivers.

Due to the severity of this defect, please call us immediately. Do not delay in contacting us.

Honda will repair your vehicle free of charge (parts and labor). Your Honda dealer will replace the potentially affected front driver airbag inflator with a new one. This free service should take less than 30 minutes to complete, but your Honda dealer may require your vehicle for a longer period of time based upon their work schedule. Honda believes that sufficient parts are available for the repair. However, in the event that parts are not available, Honda will provide a loaner vehicle at no cost until the repair can be completed.

VEHICLE INFORMATION

2001 Honda Accord
VIN XXXXXXXXXXXXX

HOW DO I SCHEDULE MY FREE REPAIR?

Our goal is to provide you with the best service. Please find three options below to help schedule your repair:

- 1. Your best option: Simply call your Customer Care Hotline Specialist at 1-844-758-9245** Monday through Friday, 7 a.m. to 6 p.m. CST and we'll get you scheduled for this free repair right away. We will assist you in scheduling an appointment (that is most convenient for you) to have this Safety Recall performed at no charge.
- 2. Call your Honda dealer directly to schedule a service appointment.** Mention Safety Recall [CID] when making the appointment and don't forget to bring this Recall Reminder with you when you take your vehicle in.
- 3. Visit the personal website we set up for you at:** <http://HR2.myHondaAuto.com/johnsmith> where you can review all your scheduling options. When you visit this website, you will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. You can find the VIN listed below.

*Thank You,
Honda Recall Resolution Team*

**CALL IMMEDIATELY FOR FURTHER DETAILS:
1-844-758-9245**

H14045 ERPCD1

IT1 P1 *** **** **AUTO**3-DIGIT 453
John Smith
123 Street Rd
Anywhere, OH 12345-1234



HONDA

**URGENT SAFETY RECALL REMINDER
DRIVER SIDE AIRBAG INFLATOR**

**YOUR 2001 HONDA ACCORD
AIRBAG INFLATOR NEEDS REPLACEMENT**



If you have a crash, an airbag deployment could result in injury or death.

**CALL 1-844-758-9245 RIGHT NOW
TO SCHEDULE YOUR FREE REPAIR.**

**PLEASE READ THIS ENTIRE REMINDER AND
RESPOND TODAY TO SCHEDULE YOUR FREE REPAIR!**

DEALERSHIP INSTRUCTIONS: *Please reference Campaign [CID] and Service Bulletin 14-045 and make sure to return the airbag inflator within 48 hours by following the shipping instructions included with the new inflator.*