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From Brad Ortloff, Manager of Campaign Administration

Subject Identifying Alpha VINs via iN VIN Status Inquiry and eResponsibility Reports

DATE: January 26, 2017

TO: All Honda Parts & Service Managers, Advisors and Personnel

FROM: Brad Ortloff, Manager of Campaign Administration

RE: Identifying Alpha VINs via iN VIN Status Inquiry and eResponsibility Reports

American Honda has modified the iN VIN status inquiry and eResponsibility report functions to facilitate identification of certain higher risk vehicles associated with the Takata driver's airbag inflator safety recalls. As previously identified, certain driver's airbag inflators may have up to a 50% risk of rupture during a crash, particularly in areas of high temperature and high absolute humidity. Vehicles originally equipped with these inflators are referred to as the "Alpha" population, which were first recalled in the various driver's airbag inflator actions launched between 2008 and 2011 that have **never** had the original driver's airbag inflator replaced.

To facilitate dealer identification of these highest risk vehicles, American Honda has modified the iN VIN status inquiry and eResponsibility report functions. These systems will now identify Alpha VINs with yellow highlighting and red asterisks to either side. This will help to call attention to vehicles that may require additional prioritization or extraordinary actions to ensure that the high risk inflator is replaced as soon as possible. The Alpha indicator will only display for VINs that remain in the unfixed condition, and will be removed as claims are received and processed through the Warranty system.

Should a vehicle exhibiting this "Alpha" indicator arrive at your dealership, make **absolutely** sure to complete the necessary repairs before the vehicle is returned to a customer.

Affected Models in the Alpha Population

2001-2002 Accord
2001-2003 Civic
2002 CR-V
2002 Odyssey
2003 Pilot

If you have any questions, please do not hesitate to contact your respective DPSM. Thank you!

Click [here](#) for a sample screen shot of how an Alpha VIN will appear on iN VIN Status Inquiry.