



# STOP DRIVE FOR UNREPAIRED TAKATA AIR BAG EQUIPPED VEHICLES

FCA US is issuing a Stop-Drive recommendation for the following vehicles with an unrepaired Takata made Driver Airbag. These vehicles have an open recall repair for either R25 or R37 – DAB (driver airbag). **ZD1 campaign has been added (available 11/4) to all unrepaired R25/R37 Chrysler 300, Dodge Challenger, Charger, and Magnum vehicles. This campaign will be shown in VIP in addition to current campaigns. All campaigns should be remedied by the dealer in the same visit.**

Model Years	Vehicle	Driver Air Bag
2005-2010	300	CBXZP812AA
2005-2010	Charger	CBXZP812AA
2005-2008	Magnum	CBXZP812AA
2008-2010	Challenger	CBXZP812AA

Customers may contact the call center to schedule (833-585-0144) the repair or may contact dealers directly. Dealers should arrange to have the vehicle towed into dealership OR perform mobile repair at the customer's house. Dealers should not have customers drive vehicle or have dealer personnel drive the vehicle. Dealers should offer customers a rental car or alternate transportation if needed.

## Repair LOP information:

- Recall repair instructions for R25 and R37 should be followed. In addition, the below LOPs should also be claimed where appropriate.
- 95-23-08-59 – In House Repair: An additional [REDACTED] can be added to the claim to complete the repair (on top of normal labor time).
- 95-23-08-58 – Mobile Repair: If you repair via mobile service [REDACTED] can be added to the claim along with the above "In House Repair" LOP for a total of [REDACTED] additional per repair

## Alternative transportation LOP information:

- 95-20-00-40 – Towing vehicle: Dealers can have vehicle towed in and will be reimbursed on warranty claim (proper documentation of tow bill required)
- 95-40-01-42 – Rental vehicle: up to [REDACTED] per day – Valid for standard OR competitive make (validation of charges will occur upon claim submission)
- Rideshare: Up to [REDACTED] each way – Receipt required
  - > For Rideshare, a receipt must be attached to the claim for the amount requested.



- > Travel from Dealer: LOP 95-37-02-53
- > Travel to Dealer: LOP 95-37-02-52
- Delivery: [REDACTED]
  - > Pickup: Not available – vehicle should be towed in
  - > Delivery: LOP 95-37-01-51
- Shuttle Service: [REDACTED] each way\* – LOP 95-37-02-51

\* For Delivery and Shuttle Service, the dealer must keep a log of the customers who were serviced that contains all necessary information: Customer name, VIN, date of service, and RO.

**For reference, below is the official FCA US statement. Additional information will be provided in the coming days to facilitate dealer handling.**

### **FCA US LLC Statement: Stop-drive**

**FCA US LLC urgently warns U.S.-market owners or custodians of model-year 2005-10 Dodge Magnum station wagons, Dodge Challenger coupes, and Dodge Charger and Chrysler 300 sedans who have not yet addressed Takata driver-side air-bag recalls, to immediately stop driving their vehicles**

FCA is voluntarily undertaking this campaign, which affects approximately 276,000 vehicles.

Owners or custodians of these vehicles will be contacted directly, advised to stop driving their vehicles and urged to obtain the necessary service, which continues to be available free of charge at any certified FCA-brand dealer. FCA – the first auto maker to migrate from Takata to an alternate source of replacement parts – has sufficient inventory of new air bags to meet demand.

The longer these particular vehicles remain unrepaired, the greater the risk of an air-bag rupture, in event of a crash. Free replacement driver-side air bags have been available for this population since 2015.

FCA is and has been engaged in aggressive outreach to encourage vehicle owners and custodians affected by Takata recalls, to obtain service. To date, through various initiatives, the Company has generated nearly 210 million standard and first-class letters, courier deliveries, e-mails, text messages, while also making phone calls and home visits.

Many owners say they don't have time to obtain the remedy. However, the repair procedure takes well under one hour.

Air bags of the variety subject to this recall are no longer used in FCA vehicle production.

Customers who are unaware of their vehicles' recall status are urged to call 833-585-0144. They may also check their Vehicle Identification Numbers (VIN) at [mopar.com/recalls](http://mopar.com/recalls), [checktoprotect.org](http://checktoprotect.org) or [nhtsa.gov/recalls](http://nhtsa.gov/recalls).

FCA extends its sympathies to the families and friends of those affected by these incidents.