



August 2015

**TO: ALL U.S. NON HAZMAT CERTIFIED DEALERS**  
**ATTN: PARTS MANAGER**  
**SUBJECT: RETURN PROCESSES FOR RECALLED AIRBAGS – UNUSED IN DEALER INVENTORY AND USED AIRBAG RETURN**

It is important that all FCA dealerships comply with Mopar guidelines for the safe and proper return of recalled airbags. Please review the required return processes for both unused and used airbag returns below, and where appropriate, please take any action(s) required by the deadline specified.

### **UNUSED TAKATA AIRBAG RETURN PROCESS (NON HAZMAT CERTIFIED DEALER – FOUR-PACK OPTION)**

Recall #P40 has been cancelled. As a result, any unused airbags associated with this recall are NOT to be used in any recall repairs. Any dealers with part # CBLZP402AA or CBRZP401AA in inventory must return the parts.

Because your dealership has not been confirmed as having Hazmat Training as well as having these parts on hand, you will not return to your facing PDC. Takata will send a supply of four-pack boxes to accommodate the quantity of these parts in dealer inventory, along with a pre-populated OP900 Form, Address Label, & Pouch with instructions on how to apply (enclosed). You will then call FedEx for pick up. Once your package(s) have been received with all requested information properly filled out and attached, you will receive a PDC generated billing adjustment in the amount of the returned airbags. Please ship no later than **September 18, 2015**.

If you have any questions, please email [MOPARQC@fcagroup.com](mailto:MOPARQC@fcagroup.com).

### **USED TAKATA AIRBAG RETURN PROCESS**

Used air bag returns must be handled as documented in their respective recall dealer service instructions. This includes labeling, packaging, and shipping via the outlined Stericycle process.

To avoid confusion, all airbags associated with paid R25 and P78 claims will be given a part return disposition of "RECALL" within Return Material Utility, effective **August 19, 2015**. If a disposition of "RECALL" is assigned, please follow the Dealer Service Instructions for the Recall. Do not scrap the air bags.

For tickets in the Miscellaneous tab under Return Material Utility in DealerCONNECT, no action is needed. The "Must Ship By" date shown on each airbag is not a required ship date in these cases, but instead, a system-generated number. These tickets will fall off the required parts list after 30 days and no chargeback will be assessed. Please contact Stericycle for shipping instructions once you reach 200 on a pallet or after a 30 day accumulation period.

For further details, please review the **Return Instructions** attached (also found in each recall document).

Thank you for your support and proper return of these campaign airbags.

AUTHENTIC PERFORMANCE

