



Tiffin Motorhomes, Inc.
105 2nd Street NW
Red Bay, AL 35582
256-356-8661

IMPORTANT SAFETY RECALL

NHTSA RECALL #15V-297
Adding Relay to Slide Out Controller
2015 Phaeton 40QBH & 40QKH
2015 Allegro 38QBA & 36QSA

June 16, 2015

Dear Tiffin Motorhome Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists on the following models of motorhomes: 2015 Phaeton 40QBH and 40QKH, and 2015 Allegro 30QBA and 36QSA. It has been found that if moisture infiltrates the slide out controller that the "switch out" connection can become shorted indicating to the controller to open the slide out. In normal operation the signal to open the slide out is disabled while the vehicle is in transit. However, the slide out could possibly open due to the slide out controller being powered from a constant source and receiving this erroneous signal to open. If the slide out opens while in transit, this increases the possibility of a motor vehicle crash.



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Tiffin Motorhomes is installing a relay to disconnect the slide out controller power source in the event that the connection becomes shorted out. This will prevent any power from going into the controller and the slide out will not be able to be opened.

Please do not attempt to repair this yourself. Please take your coach to one of our dealers *or* a reputable service center of your choice to have the repair completed. It is expected to take a total of 30 minutes for this repair to be completed. We have enclosed the parts needed to complete this repair along with the instructions for the repair with this letter. The enclosed completion form needs to be completed by the dealer or service center and returned with their invoice for payment. This repair will be made at no cost to you.

If you do not own the vehicle that corresponds to the identification number which appears on the Recall Notification, please return the notification to the Tiffin Warranty Department with any information you can furnish that will assist us in locating the present owner. You may also call us at 256-356-8661 ext. 2176 or email jeanie.madden@tiffinmotorhomes.com.

If you are unable to have the defect remedied without charge and within a reasonable time after you tender the vehicle for repair, please contact the Tiffin Warranty Department, at 1-256-356-8661, 8:00 a.m. to 3:30 p.m., Central Time. You may also wish to notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or phone 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this action may cause, but feel certain you understand our interest in motor vehicle safety.

Tiffin Warranty Department
Enclosures



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VIN _____

Dealer or Service Center Name & Address

Invoice Number _____

Date Repaired _____

***Note to Service Center or Tiffin Dealer: We are allowing 30 minutes for this repair.
Please use code 9824RC01 on warranty claim or invoice.**

**Please return this form with invoice or warranty claim to Tiffin Motorhomes, Inc. at the
above address.**

Please correct Owner information if needed: _____

