ΤΟΥΟΤΑ

Safety Recall DSF/E04 - Supplemental ASM Reference Certain 2003-2008 Model Year Corolla and Corolla Matrix Vehicles Certain 2003-2006 Model Year Tundra Vehicles Certain 2002-2007 Model Year Sequoia Vehicles Front Passenger Airbag Inflator Module



The following information is being provided to help dealership associates understand the differences between the multiple Takata actions Toyota has announced.

Safety Recall Overview:

In April, 2013, Toyota announced a nationwide Safety Recall (D0F) to inspect and, as necessary, replace front passenger airbag inflator modules manufactured for Toyota by Takata Corporation. In June, 2014, the recall remedy was revised to replace all inflators regardless of inspection results. The revision of the remedy was announced as a new Safety Recall DSF. All vehicles that did not receive a replacement inflator under D0F were included in DSF.

The geographic concentration of inflators with a higher risk of rupture in areas with consistently high absolute humidity warranted priority replacement in these areas. Therefore, Toyota has launched Safety Recall E04 which involves vehicles originally sold in, or currently/previously registered in, areas that are exposed to consistent High Absolute Humidity. These vehicles were previously included in Safety Recalls D0F/DSF and E0V.

Safety Recall DSF Nationwide Safety Recall E04 Regional

In May, 2015, Toyota expanded Safety Recalls DSF and E04 to include additional vehicles.

- DSF expansion included certain 2003-2004 model year Tundra vehicles and 2004 model year Sequoia vehicles.
- E04 expansion included additional 2005-2007 model year Corolla, Corolla Matrix, Sequoia, and 2005-2006 model year Tundra vehicles.
 Updated 5/12/2015

In June, 2015, Toyota expanded Safety Recalls DSF and E04 to include additional vehicles.

- DSF expansion included certain 2005-2007 model year Corolla, Corolla Matrix, Sequoia, and 2005-2006 model year Tundra vehicles.
- For E04, the high absolute humidity area is no longer limited to coastal areas of the specific states listed, and also now includes the state of South Carolina.
 Updated 6/15/2015

In March, 2016, Toyota expanded Safety Recalls DSF and E04 to include 2008 model year Corolla and Corolla Matrix vehicles. Updated 3/1/2016

Safety Recall DSF:

2003-2008 Corolla

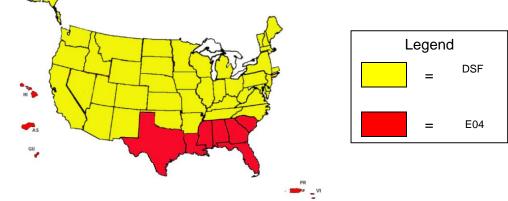
2003-2008 Corolla Matrix

2003-2006 Tundra

2002-2007 Sequoia

Safety Recall E04:

2003-2008 Corolla 2003-2008 Corolla Matrix 2003-2006 Tundra 2002-2007 Sequoia The map below provides a visual representation of the areas which have been included in Superseding Safety Recall E04 (Red Area). The yellow portion of the map represents an approximate geographic representation of vehicles covered by Safety Recall DSF.



Note: This map is provided for reference purposes only. The inclusion of vehicles in Safety Recall E04 and DSF may differ from the visual representation shown on the map. <u>Always verify vehicle</u> <u>Safety Recall applicability using the Technical Information System (TIS).</u>

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Certain 2003-2008 Model Year Corolla and Corolla Matrix Vehicles Certain 2003-2006 Model Year Tundra Vehicles Certain 2002-2007 Model Year Sequoia Vehicles Front Passenger Airbag Inflator Module



Q1: Is the remedy different between DSF and E04?

A1: No, all vehicles involved in DSF and E04 will receive a replacement passenger airbag inflator as parts become available. (For certain models, the front passenger airbag assembly may be replaced.) At this time Toyota has a limited number of inflators; therefore, we are first focusing on the E04 area, because testing of recovered inflators from High Absolute Humidity areas has indicated an elevated risk of rupture.

Q2: Is Toyota offering passenger airbag disablement?

A2: No. Toyota was only offering passenger airbag disablement as a temporary measure while sufficient parts were being produced. Toyota now has sufficient parts to support vehicles covered under E04. If the front passenger airbag was previously disabled due to unavailability of parts, please advise your customer that the dealer will promptly complete the remedy inflator replacement.

<u>Q2a:</u> Why was Toyota temporarily offering passenger airbag disablement under Safety Recall <u>E04?</u>

A2a: At the time, Toyota had a very limited supply of replacement airbag inflators to support vehicles covered under E04. This was only a <u>temporary option</u> for customers whose vehicles are covered under E04. While parts were being produced in sufficient quantity, the <u>National Highway Traffic</u> <u>Safety Administration (NHTSA) granted Toyota permission to temporarily disable airbags only in High Absolute Humidity (E04) areas, but no others.</u>

Updated 2/24/2015

Q3: Which vehicles from Safety Recall DSF are now covered by Safety Recall E04?

A3: Approximately 257,500 vehicles originally involved in DSF are now involved in Superseding Safety Recall E04. Vehicle transferred to E04 were originally sold in, or currently/previously registered in, areas of High Absolute Humidity, encompassing the following states: Texas, Alabama, Mississippi, Georgia, South Carolina, Florida, Hawaii, and Louisiana. In addition, it includes Puerto Rico, Guam, Saipan, American Samoa, and the U.S. Virgin Islands.

Q4: What is absolute humidity?

A4: The measure of the water vapor content in the air is known as absolute humidity, and it is displayed in grams of water vapor per cubic meter of air. Higher temperature, southern coastal-type climates consistently experience the greatest concentrations of water vapor in the air, as warmer ambient air can hold more water.

Note: relative humidity is simply a percentage value and is related to current or measured temperature; therefore, areas with high relative humidity do not necessarily have high absolute humidity