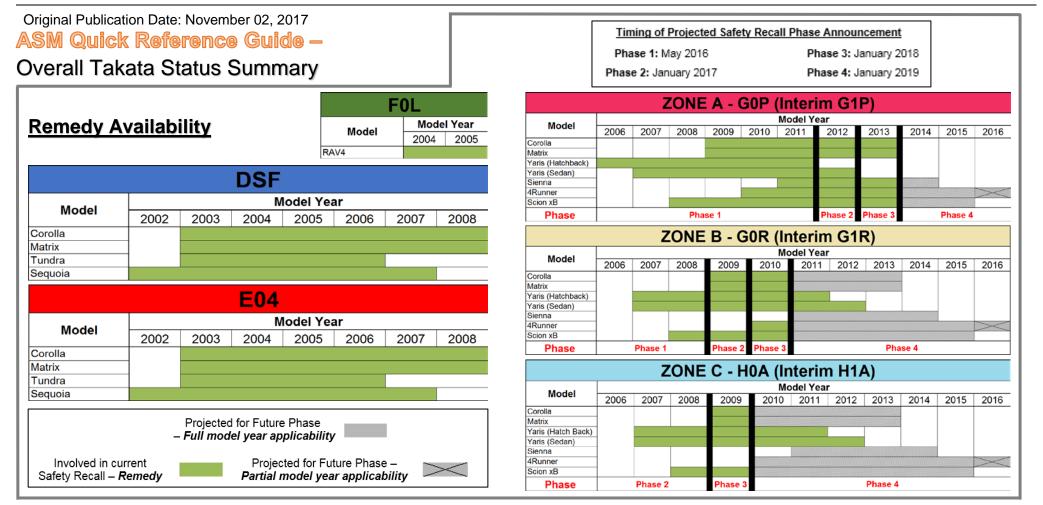
Toyota Motor Sales, USA, Inc.

6565 Headquarters Drive

Plano, TX 75024

(469) 292-4000



Parts Availability

TOYOTA MOTOR

NORTH AMERICA

Quality

| Campaign | Restriction | | | | |
|----------|---|--|--|--|--|
| DSF | | | | | |
| E04 | There are currently no part order limitations (DOS/MAC) no delivery delays for dealers. | | | | |
| FOL | | | | | |
| G0P | Ourse of the set MAO | | | | |
| GOR | Currently on MAC: | | | | |
| H0A | 4Runner: 04007-14335, 04007-58135, 62220-35030-B0 and 62220-35030-E0 | | | | |

Customer Vehicle Towing Availability

Toyota is offering towing services to customers that reside in areas where dealerships are not located within reasonable traveling distance. Towing can be claimed under the following Op. Codes as sublet type "**TW**" in the event the customer requested vehicle pick up. *If towing expenses are greater than \$250, the dealer's DSPM should provide authorization.*

| Campaign | Campaign Remedy Op Codes | | | | mpaign Remedy Op Codes Towing Suble | |
|----------|---|------|--|--|-------------------------------------|--|
| DSF | AGG48B, AGG48G, and AGG48W | | | | | |
| E04 | AGGC7B, AGGC7G, and AGGC7W | | | | | |
| FOL | BGG22A | "TW" | | | | |
| G0P | BGG23J, AGGC7K, AGGC7D, AGGC7U and AGGC7V | | | | | |
| GOR | BAG23A, BGG23D, BGG23K and BGG23V | | | | | |
| H0A | BKG23J, BKG23D and BKG23K | | | | | |

| Rental Availability | | | | | | | | |
|---|-----------------------------|--|------------------------|------------------------|---|--|--|--|
| DSF/E04/F0L | | G0P/G0R/H0A | | | | | | |
| A loaner vehicle or alternative transportation may be offered to the customer through the Toyota Rent-A- CAR (TRAC). Rentals can be claimed for \$35 per day for a maximum of 4 days under sublet type " RT ." <i>Per</i> | | 1.Claims for G1P and G0P rental must be filed under campaign designation <i>GCP</i>. 2.Claims for G1R, G0R, H1A and H0A rental must be filed under campaign designation <i>GCR</i>. 3.Dealers must continue to use the correct opcode in sequence based on the number of days the customer has been using the rental. Example: Rental claim is covering days 91-120, dealer should use opcode AGGG0D for Campaign G1P. <i>These opcodes must be used in the correct sequence or the claim will be rejected</i>. 4.Refer to the table below to determine the correct opcode for the claim. | | | | | | |
| | | GCP Rental Op. Code | GCR Rental Op. Code | HCA Rental Op. Code | Description | | | |
| | | AGGG0A | BGG | 26A | Vehicle Rental: 1-30 Days | | | |
| | | AGGG0B | BGG26B | | Vehicle Rental: 31-60 Days | | | |
| day expense exceeding | \$35 or loaners exceeding 4 | AGGG0C AGGG0D | BGG26C BGG26D | | Vehicle Rental: 61-90 Days Vehicle Rental: 91-120 Days | | | |
| days, requires DSPM authorization. | | AGGG0E | BGG26E | | Vehicle Rental: 121-150 Days | | | |
| | Rental Sublet Type | AGGG0F | BGG | | Vehicle Rental: 151-180 Days | | | |
| DSF | "RT" | AGGG0G | BGG | 26G | Vehicle Rental: 181-210 Days | | | |
| E04 F0L | | AGGG0H | BGG | - | Vehicle Rental: 211-240 Days | | | |
| | | AGGG0J | BGG26J | | Vehicle Rental: 241-270 Days | | | |
| | | AGGG0K | BGG26K | | Vehicle Rental: 271-300 Days | | | |
| | | AGGG0L | BGG26L | | Vehicle Rental: 301-330 Days | | | |
| | | AGGG0M | BGG26M | | Vehicle Rental: 331-360 Days | | | |
| | | AGGG0N | BGG26N | | Vehicle Rental: 361-390 Days | | | |
| | | AGGG0P | BGG26P | | Vehicle Rental: 391-420 Days | | | |
| | | AGGG0Q | BGG26Q | | Vehicle Rental: 421-450 Days | | | |
| | | AGGG0R AGGG0S | BGG26R BGG26S | | Vehicle Rental: 451-480 Days Vehicle Rental 481-500 Days | | | |
| | | AGGGUS | 000 | 203 | VEHICLE REHILAL 401-300 Days | | | |