



**Mitsubishi Motors North America, Inc.**

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**Date:** May 11, 2015

**To:** All US and Puerto Rico Mitsubishi Motors Dealer Principals, General Managers, Service Managers, and Parts Managers

**Subject:** Upcoming Safety Recalls Affecting Certain Mitsubishi Vehicles

On April 16, 2015, MMNA submitted to the National Highway Traffic Safety Administration (NHTSA) two separate Defect Information Reports regarding certain Mitsubishi vehicles.

**1) SR-15-002 – ETACS ECU**

Approximately 53,000 2009 - 2010 MY Lancer, 2010 MY Lancer Evolution, 2010 MY Lancer Sportback and 2009 – 2010 MY Outlander vehicles built January 12, 2009 to August 27, 2010 may have an improperly manufactured ETACS ECU. The electrical resistance in certain ECU components may become too high, potentially resulting in voltage instability, and in the worst case, the vehicle could lose headlights, taillights, and/or windshield wiper functionality.

**2) SR-15-003 – Front Blower Motor**

Approximately 77,000 2009 - 2011 MY Lancer, 2010 – 2011 MY Lancer Evolution, 2010 – 2011 MY Lancer Sportback, 2009 – 2011 MY Outlander, and 2011 Outlander Sport vehicles built February 10, 2009 to June 22, 2011 are potentially equipped with an improperly manufactured front blower. The shaft and the bearing inside the motor, if not centered properly during the manufacturing process, may wear out prematurely. If use continues under this condition, the shaft and bearing could ultimately seize resulting in total loss of blower performance.

A majority of vehicles will be affected by both recalls.

In June, 2015, you will receive a formal/official dealer notification from MMNA regarding the above safety recalls. You are receiving this advance, informal letter because:

- 1) NHTSA will announce the recall on their website shortly after receipt of our Defect Information Reports, and MMNA wants to assist you in handling any customer inquiries you may receive regarding this recall.

In the event you receive any direct customer inquiries regarding this issue, please feel free as necessary to refer them to the MMNA Customer Relations Hotline at (888) 648-7820. We appreciate your patience while we make the necessary preparations to launch these recalls.

Sincerely,  
Mitsubishi Motors North America, Inc.