

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: MINI OC3 Recall M65 02 15
Date: Monday, October 12, 2015 10:44:08 AM

Publish Date: October 12, 2015
From: Parts Logistics
Expiration Date: October 26, 2015

DCSnet Message
Important



Subject: **MINI OC3 Recall M65 02 15**

To: All MINI Parts and Service Managers

Re: MINI OC3 Recall M65 02 15

The updated Service Information Bulletin M65 02 15 is now released.

We have a steady supply of parts coming from the supplier, so please order appropriately.

At the 2015 NAC and in Parts Immersion in NJ, BMW NA informed you about our processes and the preparation that goes on behind the scene before releasing a Bulletin. Now it's time for you to partner together and do the same thing at your Dealership.

One of the takeaways we stressed to you was to hold a meeting with everyone at your Dealership who might have contact with a Customer, so they are ready to answer questions. Another takeaway we recommended was for **Parts and Service to get together to go over the Bulletin and Q&A in detail before ordering parts or scheduling Customers.**

Only order what you need for the next few days (not two weeks or a month supply) – this allows everyone to get some parts and for BMWNA to maintain a steady supply.

Please only order for scheduled appointments.

Excessive ordering will not be tolerated. If we see combined (Stock, VOR or Late Day VOR) orders of more than 10 per day, your order will be adjusted. You should only order what is needed (example: one, two, three,) but only up to a maximum of ten per day.

Please remember all Service Action and Recall Parts are Non-Returnable.

Please always run the VIN in DCS or the key reader for all scheduled Service appointments to see if the vehicle has any open Campaigns – reschedule the Customer if you don't have the parts on the shelf tagged for the VIN.

Thank you,

Parts Logistics

Attachments:
No Attachments No Attachments

Recipients: MINI Passenger Cars, CC-MiniManagers
MINI Passenger Cars, All Offerings, All Regions, All Areas, Service, All
MINI Passenger Cars, All Offerings, All Regions, All Areas, Parts, All

