

GM CUSTOMER CARE AND AFTERSALES  
DCS3641  
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 24, 2015

Subject: Upcoming Noncompliance Recall – 15259  
Electronic Park Brake Drag

Models: 2014 Chevrolet Impala

To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, New Vehicle Sales Manager,

General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming noncompliance recall that involves 2014 model year Chevrolet Impala vehicles. The GM recall number is 15259.

Certain 2014 model year Chevrolet Impala vehicles may fail to conform to S5.5 of Federal/Canada Motor Vehicle Safety Standard (F/CMVSS) 135 (Brake system warning indicator). In receiving service for the condition covered by GM recall number 14471 and 15100, some of these vehicles did not receive the new electronic parking brake control module software that is necessary to remedy the recall condition. The existing electronic parking brake software in these vehicles may cause the brake pads to stay partially engaged with the rotor. In this condition, the parking brake indicator may not illuminate even though the parking brake is engaged, which would render a vehicle noncompliant with FMVSS 135.

In addition to the parking brake indicator malfunction described above, the driver may experience poor vehicle acceleration, undesired deceleration, excessive brake heat, and premature wear to some brake components. If the brake drag is significant or if the vehicle is operated for an extended period of time in this condition, there is a potential for the rear brakes to generate significant heat, smoke, and sparks.

This is a courtesy notification to dealers. Dealers will be advised when the recall bulletin is scheduled for release.

The Investigate Vehicle History screen in the Global Warranty Management system has been updated for this upcoming noncompliance recall. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries. Please note the "N/A" under Release Date and the "Incomplete – Remedy Not Yet Available" message under Status. This means release of the recall bulletin is still pending and dealers should not attempt to perform any repairs at this time.

END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES