

GM CUSTOMER CARE AND AFTERSALES
DCS3639
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 24, 2015

Subject: 14574 - Safety Recall
Engine Oil Leak on Exhaust Manifold

Models: 2004 Buick Regal
2004 Chevrolet Impala
2004 Chevrolet Monte Carlo
Equipped with a 3.8L V6 engine (L36 or L67)

To: All Chevrolet and Buick Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New or Used Vehicle Sales
Manager, and Warranty Administrator

General Motors is releasing Safety Recall 14574 today. The total number of U.S. vehicles involved is approximately 1,215. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin on April 28, 2015.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen was updated April 21, 2015.

Campaign Initiation Detail Report (CIDR)

The CIDR became available April 21, 2015.

END OF MESSAGE

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