

Audi of America, Inc.



Date: April 02, 2015

To: Audi Dealer Principal, Service Manager, Warranty Administrator & Parts Manager

From: Audi Customer Protection

Subject: Upcoming Voluntary Safety Recall 60C1 – Sunroof Coding
2015MY Audi Q3

We would like to inform you of an upcoming voluntary safety recall. Please refer to the attached Campaign Data Sheet for additional information.

Important Reminder on Vehicles Affected by Safety & Compliance Recalls
By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

Audi Customer Protection

Attachment: Campaign Data Sheet (1)

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Audi

CAMPAIGN DATA SHEET

CAMPAIGN TYPE		Safety Recall	
SAGA CODE		60C1	
MARKET(S)		United States and Canada	
AFFECTED VEHICLES		2015 MY Audi Q3	
TOPIC		Sunroof Coding	
PROBLEM DESCRIPTION		If the vehicle is turned off while the sunroof is closing, the sunroof may continue to move towards the close position instead of stopping. This is not in compliance with Federal regulations, and could result in personal injury if a vehicle occupant were in the way of the sunroof as it is closing.	
CORRECTIVE ACTION		Update gateway coding for sunroof and sunshade control.	
CUSTOMER NOTIFICATION DATE		On or about April 07, 2015	
ELSA VISIBILITY DATE		On or about April 03, 2015	
AIM VISIBILITY DATE		On or about April 03, 2015	
VEHICLE COUNT	TOTAL AFFECTED	USA: 3,646	CANADA: 1,943
	DEALER INVENTORY	USA: 80	CANADA: 211
	CPO INVENTORY	USA: 36	CANADA: 10
APPROXIMATE REPAIR TIME		Up to 40 TU	
SPECIAL TOOLS NEEDED?		SEE CAMPAIGN WORK PROCEDURE	
PARTS REQUIRED		NONE – Software Coding Only	
EXPIRATION DATE		NONE	
ADDITIONAL INFORMATION		Important Reminder on Vehicles Affected by Safety & Compliance Recalls: By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.	

IMPORTANT! To ensure that ALL of your personnel are aware of this action before receiving questions from any customer, please share this information with ALL personnel who have campaign-related responsibilities, including service writers, technicians, parts employees, warranty administrators, etc. See the campaign circular on Elsa for the most current repair information. Refer to the campaign circular for complete repair and claiming instructions.