



**RECREATIONAL VEHICLE  
SAFETY RECALL NOTICE**

Safety Recall: 15V-199  
TC2015-142  
February 2, 2015

## IMPORTANT SAFETY RECALL

Dear Heartland RV Valued Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Heartland RV (Heartland) has decided that a defect which relates to motor vehicle safety exists in certain Heartland travel trailers manufactured from March 5, 2015 to March 19, 2015 with Norco Slide Rooms. We apologize for any inconvenience this action may cause you, however your safety and continued satisfaction are of the utmost importance to us.

***Reason for  
this recall***

It has been decided that all of the travel trailers subject to this recall campaign are equipped with a Norco Slide out system. The slide was manufactured with incorrectly rated bolts that hold the chain drive mechanism together. These bolts can snap from the tension which could allow the slide room to open during travel increasing the risk of accident.

Attached to this notice is a list of the affected coaches with their VIN #'s. Please verify your stock for any of the affected coaches and contact the **Heartland Warranty/Service Department** by phone at 1-877-262-8032 to arrange to have the proper repairs completed. .

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Please have the VIN #'s of the affected travel trailers available when you call.

If you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by email at 'parts@heartlandrvs.com', or by phone at 877-262-8032.

Thank you for your attention and cooperation in this matter.

Sincerely,  
**Heartland RV Service Department**

cc: National Highway Traffic Safety Administration (NHTSA)

