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NISSAN BULLETIN

2014 Rogue (T32) Fuel Pump Voluntary Safety Recall Campaign Update 3: Parts Ordering

Reference: PC368, PC369, PC370

Date: April 30, 2015

***** Dealer Announcement*****

As a follow-up to our campaign bulletin update on April 28th, Nissan would like to inform dealers that the rental notification form is being converted to a parts order form to facilitate dealer ordering of restricted parts.

Dealers should use the order form included with this announcement to order parts. **Our limited supply of parts will be prioritized towards vehicles that are disabled and/or have customers in rentals.** Nissan will accept orders for stock, new vehicle inventory, and service for operational vehicles, but these orders **will not** be immediately filled. Nissan cannot provide fulfillment timing for these order types at this time. Nissan will send out an update once part supplies improve and these orders can begin fulfillment.

Dealer service & parts personnel should be familiar with our April 14th announcement on these campaigns. Key points are:

- Rental and towing reimbursement is only available for vehicles subject to the PC368, PC369, & PC370 campaigns
- Planned repair timing for customers affected by each campaign ID varies
 - Nissan will provide an interim notification to all affected owners the week of May 26th. Nissan is currently awaiting parts to remedy the affected vehicles and will send affected owners a second letter asking them to bring their vehicle to a Nissan dealer for the remedy when parts are available.

The April 14th announcement can be found on NNAnet and Dealer 360 Recalls and Service Campaigns forum.

- NNAnet.com –This procedure can be found on NNAnet.com under My Documents in the following categories:
 - Parts>Campaigns>
 - Sales>Campaigns>
 - Service>Campaigns>
 - Hint search on keywords:
 - PC368
 - PC369
 - PC370

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION