

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Thomas Built Bus Dealers – U.S. and Canada
Export Distributors
Direct Warranty Customers – U.S. and Canada

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090 FAX 503-745-9009

If you have questions about this Letter, please submit your inquiry on the Web at:
[AccessFreightliner.com / Support / My Tickets and Submit an Inquiry](http://AccessFreightliner.com/Support/MyTicketsandSubmitanInquiry)

REF #: ICI15-006

Effective: 06/17/15

Release: 06/17/15

SUBJECT: FL680 – Fire Extinguishers in Canada

This letter is to inform you that not all recalled Kidde fire extinguisher models are available to order via the Canadian link on the Website provided by Kidde. This has to do with differences in review and approval between the Underwriters Laboratory in the U.S. and Underwriters Laboratory in Canada.

At this time, the fire extinguisher that has been reported as unavailable via the Canadian Website is model FA10G. There may or may not be other models.

What Dealers Can Do

If Canadian dealers need to order a fire extinguisher that is not available on the Canadian Website, please call the toll free number for the U.S.:

855-283-7991

Monday through Friday from 8:00 am through 5:00 pm

A fire extinguisher can be ordered for a Canadian address through the U.S. phone number. Please note that a Canadian address cannot be entered on the U.S. Website, so the phone number must be used.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through [www.AccessFreightliner.com / Support / My Tickets and Submit an Inquiry](http://www.AccessFreightliner.com/Support/MyTicketsandSubmitanInquiry) from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.