



03/23/2015

New Safety Recall Advanced Communication – R14032315

FCA US LLC announced a safety recall on certain 2013 and 2014 model year (ZD) Dodge Viper vehicles.

Some of the above vehicles may experience unintended driver and/or passenger door opening while driving at speeds up to 18 miles per hour (mph). The door handle switch may short out when exposed to moisture and cause the door latch to activate the unlatch function.

An unexpected door open while driving could cause a driver distraction, an unsafe driving situation and/or a crash without warning under certain driving conditions.

Chrysler will conduct a voluntary safety recall on all involved vehicles to replace the right and left outside door handles and top covers.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations
FCA US LLC