## GM CUSTOMER CARE AND AFTERSALES DCS3591 URGENT - DISTRIBUTE IMMEDIATELY

Date: March 18, 2015

Subject: Stop Delivery Order for Upcoming Noncompliance Recall 15176

- Models: 2013-2015 Chevrolet Malibu Equipped with Power-Operated Roof Panel Systems
- To: All Chevrolet Dealers
- Attention: Dealer, Dealer Principal, General Manager, General Sales Manager, Service Manager, Parts and Service Director, New Vehicle Sales Manager, Used Vehicle Sales Manager

## STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2013-2015 model year Chevrolet Malibu vehicles in new or used vehicle inventory. General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming noncompliance recall that involves these vehicles. The GM recall number is 15176.

**NOTICE:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the noncompliance is remedied. <u>Dealers must follow normal policy and procedure and check the Investigate Vehicle History (IVH) prior to releasing any vehicle to a customer.</u>

**CONDITION**: General Motors has decided that certain 2013-2015 model year Chevrolet Malibu vehicles equipped with power-operated roof panel systems fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 118, "Power-Operated Window, Partition, and Roof Panel Systems." The roof panels in these vehicles will auto-close when the non-recessed portion of the "Slide" or "Tilt" switches are pressed and the roof panel is open. Because these switches are not fully recessed, they can be actuated when performing the test procedure set forth in S6(a) of FMVSS No. 118, which results in the roof panel auto-closing when open.

**REQUIRED ACTION**: Until further instructions are received, involved vehicles that are in dealer new or used vehicle inventory must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration or any other purpose.

**INVOLVED VEHICLES**: A list of involved vehicles that have been identified as being in dealer new vehicle inventory is attached to this message. Dealers are to check IVH to determine involvement of vehicles in dealer used inventory. IVH will be updated March 19, 2015, with all involved VINs.

In IVH, please note the "N/A" under Release Date and the "Incomplete – Remedy Not Yet Available" message under Status. This means release of the recall bulletin is still pending and dealers should not attempt to perform any repairs at this time.

**RELEASE OF BULLETIN**: Dealers will be notified when the recall bulletin is released.

END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES