

GM CUSTOMER CARE AND AFTERSALES
DCS3642
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 28, 2015

Subject: 15166B – Noncompliance Recall
Rim Size Missing on Certification Label
Revised Service Procedure

Models: 2015 Buick Encore
2015 Chevrolet Trax

To: All Buick and Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

This bulletin is being revised to discontinue the write-in repair for the vehicle certification label. Overlay labels to update the wheel dimensions are now available for order. All affected vehicles must receive an overlay label even if the information was previously “written-in” per the instructions in bulletin 15166A. Please discard all copies of bulletin 15166A.

Please submit any outstanding warranty transactions for the write-in repair as soon as possible. This repair option is being discontinued and will close for new submissions in approximately 24 hours.

Please hold your claims on vehicles repaired with the overlay label as the recall will reopen on all affected vehicles shortly to allow warranty transactions for the permanent repair as indicated in IVH.

END OF MESSAGE
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