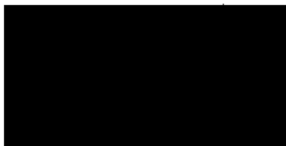


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**IMPORTANT SAFETY RECALL**

**This notice applies to your vehicle, please see attached VIN list.**

March 26, 2015



Dear Customer:

**Subject: Safety Recall Notice NHTSA Recall No. 15V-155**

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

**Reason for This Recall**

Eldorado National California, Inc. ("Eldorado") decided that a defect which relates to motor vehicle safety exists in certain E-Z model buses manufactured between January 1, 2014 and December 31, 2014.

Other bus models manufactured by Eldorado are not included in this recall.

Vehicles subject to this recall campaign were manufactured with defective front non-drive axles manufactured by Meritor, Inc. between July 25, 2014 and December 5, 2014. Tie rod assembly fastening nuts used on front non-drive axles manufactured and sold by Meritor, Inc. were installed in buses manufactured by Eldorado or sold by Eldorado. Meritor, Inc. has determined that some of these axles may have a low torque condition on the tie rod assembly fastening nut. If the castellated nuts are not properly torqued, the tie rod may not be adequately secured, resulting in a loss of vehicle control and increasing the risk of crash. Eldorado is not aware of any warning of a risk of crash and a crash may occur without prior warning.

A copy of the Notice received from Meritor, Inc. is attached for your information.

**What We Will Do**

Eldorado, in connection with Meritor, Inc., will replace the defective parts at no cost to you. Eldorado will also reimburse you for the time to perform a torque check and replace parts as necessary. If you have immediate questions or concerns please contact one of the following people as soon as possible by e-mail or phone:

Robert Mendoza – Service Manager - [Rmendoza@eldorado-ca.com](mailto:Rmendoza@eldorado-ca.com)  
Tony Wayne – President – [Twayne@eldorado-ca.com](mailto:Twayne@eldorado-ca.com)

909-591-9557

## **What You Should Do**

Determine whether any of your vehicles listed above have the suspect non-drive axles. If your bus is on the attached VIN list, please have the vehicle inspected for the low torque tie rod assembly nut and remediate the same if it is in the low torque condition. For inspection and remediation instructions, see Meritor's TP-1554 included with this correspondence. If necessary, replace parts thereof provided by Eldorado to eliminate this safety risk.

If you have any of the subject non-drive axles in your service parts inventory that were obtained from Eldorado, please return to Eldorado for full credit. **THESE CANNOT BE USED AS SERVICE REPLACEMENT PARTS.**

If you are no longer in possession of these buses please contact Eldorado National California, Inc. with the name and address of where the buses are now.

If you have questions concerning this recall or if you need any assistance such as locating a Eldorado authorized dealer or repair facility, please contact the Eldorado by mail at Eldorado National California 9670 Galena Street, Riverside, California 92509, or by ,email at '[Rmendoza@eldorado-ca.com](mailto:Rmendoza@eldorado-ca.com), or by phone at 909-591-9557, or by FAX 909-591-5285.

## **Notifications**

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should Eldorado fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our buses.

Sincerely,

Tony Wayne  
President  
Eldorado National California, Inc.