



— SINCE 1943 —

## IMPORTANT SAFETY RECALL NOTICE

[Date]

To [Dealer]:

Spartan Tool, LLC has decided that a defect which relates to motor vehicle safety exists in certain **Spartan Model 738 Trailer Mounted Sewer Jettors**. Accordingly, a recall to address this issue is being initiated effective immediately.

Certain Spartan Tool Trailer Mounted Sewer Jetter hitches have been manufactured by welding individual pieces of tubing together, rather than utilizing a single, formed piece of tubing the entire length of the hitch tube. Certain of the Spartan Tool Trailer Mounted Sewer Jetter supplied to and sold through [Dealer] may have these recalled hitch tubes. If so, the welding on the hitch tube may fail. This could happen either while the trailer is in motion or while it is parked and stationary. Should a failure of the hitch tube occur while the trailer is in motion behind a towing vehicle, the result could be a separation of the trailer from the towing vehicle and a loss of control of the trailer. This can potentially be a very dangerous situation that could happen without warning and result in injury or death to the vehicle operator or others or in property damage to the jetter, the towing vehicle or other vehicles or property.

Owners are being notified by mail about the recall (a copy of which is attached for your reference) and are being instructed to contact Spartan Tool at (800) 435-3866 to arrange for recalled hitch tubes to be replaced with properly manufactured hitch tubes at the owner's location. There is no cost to owners for this recall.

Spartan Tool is uncertain if the Model 738 Trailer Mounted Sewer Jettors sold to [Dealer] remain in [Dealer]'s possession or have in turn been sold into the marketplace. If these units remain in your possession, we would like to physically go to the location(s) where these jettors are physically located to inspect the jettors and determine if they are subject to this recall notice. Said inspection will only take a few moments. If the jetter(s) in your possession IS subject to this recall, Spartan Tool, at the time of initial inspection mentioned above, will be able to exchange any faulty hitch tubes with new, properly manufactured hitch tubes at no cost to [Dealer]. The replacement is expected to take approximately 15 minutes for each unit. If any or all of the Model 738 Trailer Mounted Sewer Jettors have been sold into the marketplace, we request that you provide the purchaser's contact information to Spartan Tool for Spartan Tool to contact these customers directly and arrange, at no cost to the customer, to replace the recalled hitch tubes. Alternatively, we request that you immediately deliver a copy of the enclosed recall



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notice to each such customer  
writing how and when this has been completed.

and confirm to Spartan Tool in

Please be reminded that it is a violation of Federal law for you to sell or lease the Spartan Model 738 Trailer Mounted Sewer Jetters covered by this notification until this recall has been performed on these Trailers. Substantial civil penalties apply to violations of this law.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact Tom Pranka, President, Spartan Tool LLC at (800) 435-3866.

Sincerely,

Thomas E. Pranka, President  
Spartan Tool, LLC



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## IMPORTANT SAFETY RECALL NOTICE

*This notice applies to your trailer.*

March 30, 2015

Dear Spartan Tool trailer jetter owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Tool, LLC has decided that a defect which relates to motor vehicle safety exists in certain **Spartan Model 738, Model 758 and Model 740 Trailer Mounted Sewer Jettors**.

### ! I M P O R T A N T !

- Your Spartan Model 738, Model 758 or Model 740 Trailer Mounted Sewer Jetter is being recalled.
- You should inspect the hitch tube on your Trailer Mounted Sewer Jetter as instructed below.
- You should contact Spartan Tool at (800) 435-3866 to address any questions about this recall, to discuss identification of any recalled hitch tubes and to arrange for immediate replacement of any recalled hitch tubes. Please mention this Recall Notice.

#### **Why is a recall being conducted?**

Certain Spartan Tool Trailer Mounted Sewer Jetter hitches have been manufactured by welding individual pieces of tubing together, rather than utilizing a single, formed piece of tubing the entire length of the hitch tube. The Spartan Tool Trailer Mounted Sewer Jetter in your possession may have one of these recalled hitch tubes. If so, the welding on the hitch tube may fail. This could happen either while the trailer is in motion or while it is parked and stationary. Should a failure of the hitch tube occur while the trailer is in motion behind a towing vehicle, the result could be a separation of the trailer from the towing vehicle and a loss of control of the trailer. This can potentially be a very dangerous situation that could happen without warning and result in injury or death to the vehicle operator or others or in property damage to the jetter, the towing vehicle or other vehicles or property.



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### **What are we doing about the problem?**

Free of charge, Spartan Tool will replace any recalled hitch tubes with new hitch tubes utilizing a single, formed piece of tubing. Spartan Tool will send you a complete hitch tube assembly via UPS. Upon its arrival at your location, a Spartan Tool employee will be dispatched to your facility and arrive with tools necessary to remove the recalled hitch tube and install the new replacement hitch tube. The replacement is expected to take approximately one hour to complete.

### **What should you do?**

You should immediately stop towing your Spartan Tool Model 738, Model 758 or Model 740 Trailer Mounted Sewer Jetter and inspect the hitch tube to confirm whether it has a formed hitch tube or a welded hitch tube. The pictures below may be used as a reference to identify the recalled hitch tubes. You should not resume towing the unit until either (i) you have confirmed that you have a formed hitch tube rather than a welded hitch tube or (ii) the recalled hitch tube has been replaced. Please immediately contact Spartan Tool at (800) 435-3866 and notify the individual answering the phone that you are calling about the Recall Notice that you have received. Further instructions will then be provided, including how to visually identify the recalled hitch tubes and arrange for their replacement.

A correct hitch tube (pictured in Picture 1 below) is formed from an individual piece of steel tubing. Note the smooth transition of the angle within the hitch tube.



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Picture

1





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An incorrect hitch tube, subject to this recall, is pictured in Picture 2 below.

Picture 2



**What if you no longer own this Spartan Model 738, Model 758 or Model 740 Trailer Mounted Sewer Jetter?**

If you no longer own this Spartan Model 738, Model 758 or Model 740 Trailer Mounted Sewer Jetter, please contact Spartan Tool at (800) 435-3866 to provide the new owner's information, if available, and forward this notice to the new owner.



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**Who should you contact if you have further questions or concerns?**

Spartan Tool LLC, (800) 435-3866, 1506 West Division Street, Mendota, IL 61342

**If you are the lessor of this Spartan Model 738, Model 758 or Model 740 Trailer Mounted Sewer Jetter**, please forward a copy of this notice to the lessee within ten (10) days to comply with federal regulations.

If you have already paid to have your Spartan Model 738, Model 758 or Model 740 Trailer Mounted Sewer Jetter repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement, as applicable. To learn more about what you need to do to obtain reimbursement, please contact Spartan Tool at the number listed above.

If after having attempted to take advantage of this recall you believe you have not been able to have your Spartan Model 738, Model 758 or Model 740 Trailer Mounted Sewer Jetter remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Thomas E. Pranka, President  
Spartan Tool, LLC