

GM CUSTOMER CARE AND AFTERSALES
DCS3613
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 06, 2015

Subject: 14617 - Safety Recall – Release from Stop Delivery Upon Completion of Recall
Unintentional Engine Running

Models: 2011-2013 Chevrolet Volt

To: All Chevrolet Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales
Manager, New Vehicle Sales Manager, Parts and Service Director,
Parts Manager, Service Manager, and Warranty Administrator

General Motors is releasing Safety Recall 14617 today. The total number of U.S. vehicles involved is approximately 174. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery March 11, 2015. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Customer Letter Mailing

The customer letter mailing will begin on April 14, 2015.

Global Connect (GWM)

The “Investigate Vehicle History” (IVH) screen will be updated April 08, 2015. A list of involved vehicles in dealer inventory is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available April 07, 2015.

END OF MESSAGE

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