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newschannel update

то: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE:Recall Campaign with Stop-Sale Order-Fuel Sender Cover Model 205 (C-Class) Model Year 2015	DATE: March 13, 2015

IMPORTANT RECALL INFORMATION AND STOP SALE ORDER

Effective immediately, a stop sale is required for any new Model Year 2015 C-Class vehicles identified in both VMI as a "Pending" Recall as well as in the attached VIN file.

The affected new vehicles that are in dealer inventory must be held, and not retailed, until further instructions are provided. Loaner and demonstrator vehicles may continue to be driven but must not be retailed!

What's the Issue:

Daimler AG (DAG) has determined that on approximately 3,039 Model Year 2015 C-Class vehicles the fuel delivery module may not have been properly attached to the fuel tank prior to shipment from the plant. As part of a post-production rework, the fuel tank had to be opened and closed through the service opening. During the closing and resealing operation two potential issues might have occurred: First, the steel locking plate, which mechanically secures the flange of the fuel delivery module to the fuel tank, might not have been properly secured. On these vehicles the fuel delivery module may become loose over time, without positive mechanical attachment to the top of the tank. Secondly, electrical wires connecting to the fuel delivery module might have been pinched between the flange of the fuel delivery module and the tank. On units where the electrical wires were pinched, the attachment of the fuel sending unit may be compromised, and the insulation of the wires may be damaged. This damage could potentially lead to a failure of the fuel gauge and in some instances potentially to a fuel pump stall and a vehicle disablement, which could increase the risk of an accident.

Given this notice, it is <u>a violation of Federal law</u> for a dealer to sell or lease any of the 126 new Model Year 2015 C-Class vehicles covered by this notification in dealer inventory until the vehicles have been repaired. See attached VIN files.

What Should Customers Do: Customers may continue to drive their vehicles until this recall has been performed.

What We're Doing:

MBUSA has initiated a voluntary recall of all potentially affected vehicles described above. The recall will be conducted to check all potentially affected vehicles for pinched wires and improperly secured locking plates. If necessary, the wiring will be properly re-positioned and all locking plates will be properly secured. MBUSA notified the NHTSA on March 9, 2015 of this new recall, which may generate questions from your customers.

Next Steps:

• This recall is scheduled to launch in late March 2015.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCedes (1-800-367-6372).