

newschannel update

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| TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers | FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services |
| RE: Recall Campaign 2015030005 with Stop-Sale Order-Rear Side Marker Lamps. SCN Code the Rear SAM. Model 218 (CLS-Class) Model Year 2012-2015 | DATE: March 13, 2015 |

IMPORTANT RECALL LAUNCH AND STOP SALE INFORMATION

This Recall Campaign is being launched today and the approximately 30,141 affected vehicles are flagged in VMI. The recall will be conducted to SCN code the rear SAM.

Parts: No parts are required. Software update rate is 100%. Use Xentry /DAS version 12/14-01-02/2015 with all associated patches or higher. **Repair Time is less than 20 minutes.**

Owner Notification: - Owner notifications will be sent beginning in late March, 2015. All affected vehicles are flagged in VMI. Dealers may repair customer vehicles that show up at the dealership prior to receiving a customer letter.

What Should Customers Do: Customers may continue to drive their vehicles until this recall has been performed.

What's the Issue:

Daimler AG (DAG) has determined that on approximately 30,141 Model Year 2012-2015 CLS-Class vehicles the rear side marker lamps may not illuminate according to specifications and so the vehicles might not meet the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, reflective devices and associated equipment." The illumination level might be below the required level due to a software coding issue which leads to the non-activation of certain LEDs. Insufficient illumination levels in certain measuring points of the rear side marker function may reduce vehicle visibility for lateral traffic and could increase the risk of a crash. To correct this condition an authorized Mercedes-Benz dealer will SCN code the rear SAM.



Given this notice, it is a violation of Federal law for a dealer to sell or lease any of the 1,671 new Model Year 2012-2015 CLS-Class vehicles covered by this notification in dealer inventory until the vehicles have been repaired. Loaner and demonstrator vehicles may continue to be driven but must not be retailed until repaired! See attached VIN files.

A copy of the campaign bulletin is attached, and may also be found on StarTekInfo.

When scheduling customers for an appointment please ensure that you are aware of any open campaigns in VMI so that the customer is advised about the time necessary to complete all campaigns.

Note: VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle.

Dealers may also identify vehicles subject to a campaign through NetStar by selecting "Campaign" under the Controlling tab. Only vehicles that have been retailed by the respective dealer will be displayed within this program.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction.