

Federal Recall Information

215-D

Supplier

Peterbilt

Description

Inaccurate Data on Tire / Rim Label

Release Date

3/17/2015

Introduction

Peterbilt Motors Company has decided that a noncompliance which relates to motor vehicle safety exists in vehicles built between 2005 and 2015. A noncompliance was caused by a programming error in Peterbilt's label print software. Data tables provide a suitable tire/rim/inflation pressure combination associated with the maximum weight rating for which that combination is rated. The label print software was incorrectly programmed to assign the tire/rim/inflation pressure combination associated with the next lower GAWR.

Underinflated tires may not be capable of supporting a vehicle's maximum load as reflected by the GAWR and GVWR specified on the certification label.

Please Note:

A large number of labels were sent directly to customers for self-serve application – outside of the published 215-D Recall Bulletin. These chassis are not on the 215-D Recall list. If a customer approaches a Peterbilt Dealer to request assistance with installation of labels mailed directly to them, labor for this work is not covered under the 215-D Recall. Only chassis included on the chassis list attached to the 215-D Recall and flagged in SIR are eligible for labor reimbursement.

Resolution

Chassis in dealer inventory should be on the attached chassis list. Your dealership will install corrected Tire & Rim certification labels in any vehicle identified on the chassis list (attached below) prior to sale.

Resolution for trucks in the field will be announced at a later date.

It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.

Warranty

Chassis affected by this recall will be flagged in SIR as 215-D. After completing the repair file quick claim 215-D.

For Field...	Enter...
Failure Location	053-005-002 Certification Label
Failure Type	705
Claim Type	C
Campaign Number	215-D
SRT 053-215	0.3 Hours Labor for adding the new label(s)

Parts

To order labels, enter a SupportLink Case for all chassis in your dealer inventory to be repaired. Part numbers are NOT required to order parts. Dealers will not be charged for parts ordered from PACCAR Parts. A \$2.00 handling fee will be allowed for each claim.

Be sure to reference this **recall number** and the all of the **chassis number(s) in your dealer inventory** being repaired in the comment field of the support link case. Reference the attached SupportLink Procedures below:

[SupportLink Procedures](#)

Labor

Peterbilt will reimburse the dealer for 0.3 hours labor to apply new label(s)

Procedure

Important: Verify that the label kit shows the same VIN as the vehicle being repaired.

Use all labels on the Label Kit ordered from Paccar Parts that do not have a strike through. Dual compliance vehicles (US and Canada) will have up to three labels to install. Place the new label(s) over the existing label per the instructions attached.

Attachments

