

TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: March 24, 2015
SUBJECT: **Recall Campaign 128: 2015 Genesis Sedan (DH) – Water
Intrusion into Rear Combination Lamps (TSB# 15-01-014)**

Hyundai Motor America is conducting Recall Campaign 128 to add a foam pad to the rear combination lamp to improve sealing and prevent water intrusion into the combination lamps on certain 2015 Genesis Sedan model vehicles.

Technical Service Bulletin #15-01-014 (Recall 128) provides the details of the recall and the service procedure to add the foam pad to the rear combination lamp.

In order to identify only those vehicles affected by Recall Campaign 128, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Recall Campaign 128.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING – RETAILED and DEALER STOCK

TSB #15-01-014 will be available on Hyundai's Service Website on March 24, 2015. It contains instructions on performing the service and submitting the recall claim.

An initial shipment of Rear Combination Lamp Pad Kits for all Dealer Stock vehicles began shipping on March 24, 2015 to dealers in their weekly parts shipment. Additional parts can be ordered following the standard parts ordering procedure.

Customer notification letters will begin mailing the week of April 6, 2015.

It is IMPORTANT TO SUBMIT A RECALL CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this recall campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this recall campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA