



February 11, 2015

Attention: All Kia Parts & Service Managers

Kia Motors America, Inc. pursuant to the National Traffic and Motor Vehicle Safety Act is conducting a Voluntary Safety Recall Campaign to replace the accelerator pedal assembly in some 2016 MY Kia Sorento vehicles, produced from October 27, 2014 through January 29, 2015. A capacitor for the circuit board in the accelerator pedal assembly may have been improperly soldered by the supplier. This could result in the illumination of the check engine light and/or electronic stability control indicator light. If this occurs, the vehicle will continue to function safely in Limp Home Mode. However, under certain circumstances, the engine will go into Forced Idle Mode, thus permitting only minimal vehicle acceleration. An inability to accelerate the vehicle beyond idle speed may increase the risk of another vehicle colliding with the Sorento.

The Technical Service Bulletin (TSB) that provides Vehicle Repair Procedures, Affected VIN Production Range, and Warranty Claim Information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com on **February 11, 2015**.

Enclosed you will find a copy of the owner notification letter and a Q&A Guide for recall questions, both of which describe the issue. A list of retail Kia Sorento owners affected by this recall can be accessed on WEBDCS. Log onto the site, select the Consumer Affairs Tab, click on Not Completed Recall VINS in the left side menu, and select **SC115** to generate the list. **To maximize customer satisfaction, care should be taken to address customer time and convenience when scheduling repair appointments and we encourage you to offer to wash every customer's vehicle before redelivery to the customer.**

PARTS – Starting February 11, 2015, Kia dealers with affected vehicles will receive an initial shipment of campaign parts based upon the VIN campaign list. Initial order quantities will include 100% of the parts required to repair affected vehicles in dealer inventory, and may be delivered in two separate parts shipments. .

We will mail notices to the affected 2016 MY Sorento vehicle owners tentatively on **February 18, 2015, pending NHTSA's approval**. Please start performing the repairs immediately on any affected vehicles currently in your inventory.

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this campaign to ensure proper responses to customer inquiries and requests to have the campaign performed on their 2016 MY Sorento vehicles. This Voluntary Safety Recall represents an opportunity for your service department to deliver an exceptional service experience (e.g. flexible service appointment process, car wash and vacuum and timely service).

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this voluntary safety recall campaign, and for no other purpose.

Your prompt attention in completing this recall is appreciated. If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Neem Van der Reest
Quality Analysis Manager
Enclosures