

newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign 2015020001 UPDATE- Secondary Rubber Hood Seal. Model 212 (E-Class), 218 (CLS-Class) Model Years 2013-2015	DATE: March 6, 2015

IMPORTANT RECALL PARTS AND CUSTOMER LETTER UPDATE INFORMATION

- Dealers will receive a 25% parts allocation of retaining clip part number A 000 991 16 70 for this recall arriving by Monday, March 9, 2015.
- Beginning today and continuing throughout the remainder of March, 2015 customer letters will be mailed based on parts availability and dealer capacity. If any customer vehicle is in the dealer prior to receiving a customer letter, please repair if you have adequate parts. All affected vehicles are flagged in VMI. A copy of the customer letter may be found in the dealer work instructions.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-367-6372.