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## newschannel update

то: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Recall Campaign 2015020003–Retrofit</b> Headlamp Adjustment Screw Caps. Model 205 (C-Class Sedan) Model Year 2015	DATE: February 13, 2015

## **IMPORTANT RECALL LAUNCH INFORMATION**

This Recall Campaign is being launched today and the approximately <u>2,270</u> affected vehicles are flagged in VMI. The recall will be conducted to retrofit horizontal aim headlamp adjustment screw caps on vehicles in dealer inventory only.

## Parts:

A 100% parts allocation will be sent to each dealer and should arrive by the day of this recall launch. Dealers may order additional parts if necessary. Repair Time is approximately 10 minutes.

## What's the Issue:

Daimler AG (DAG) has determined that on approximately 2,270 Model Year 2015 C-Class sedans, the headlamps might not meet the requirements of Federal Motor Vehicle Safety Standard (FMVSS) 108, which requires that headlamps with low beams must not have a horizontal adjustment mechanism. The subject vehicles are designed to meet this requirement by sealing off the headlamp horizontal adjustment screw with a non-removable sealing cap after initial adjustment in the manufacturing plant. The sealing cap may not have been installed on these vehicles.

This recall affects dealer inventory only. Affected vehicles must be repaired prior to sale or lease. Given this notice, it is a violation of Federal law for a dealer to sell or lease any new Model Year 2015 C Class vehicle covered by this notification in dealer inventory until the vehicle has been repaired. See attached VIN file.

A copy of the campaign bulletin is attached, and may also be found on StarTekInfo.

Note: VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle.

Dealers may also identify vehicles subject to a campaign through NetStar by selecting "Campaign" under the Controlling tab. Only vehicles that have been retailed by the respective dealer will be displayed within this program.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all inquiries to the Customer Assistance Center at 1-800-367-6372.