

# newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Safety Noncompliance with Stop-Sale Order - Headlamp Horizontal Adjustment. Model 205 (C-Class Sedan) Model Year 2015</b>	DATE: February 11, 2015

## IMPORTANT SAFETY NONCOMPLIANCE INFORMATION AND STOP SALE ORDER

Effective immediately, a stop sale is required for Model Year 2015 C-Class sedan vehicles identified in the attached VIN file and in VMI as a "Pending" Recall.

The affected vehicles that are in dealer inventory, or may be arriving at your dealerships, must be held, and not dealer traded until further instructions are provided.

### What's the Issue:

Daimler AG (DAG) has determined that on approximately 2,270 Model Year 2015 C-Class sedans, the headlamps might not meet the requirements of Federal Motor Vehicle Safety Standard (FMVSS) 108, which requires that headlamps with low beams must not have a horizontal adjustment mechanism. The subject vehicles are designed to meet this requirement by sealing off the headlamp horizontal adjustment screw with a non-removable sealing cap after initial adjustment in the manufacturing plant. The sealing cap may not have been installed on these vehicles.

### What We're Doing:

On behalf of DAG, MBUSA will file a petition for exemption from the notification and remedy requirements pursuant to 49 C.F.R. Part 556, on the basis that this noncompliance is inconsequential to motor vehicle safety. Customers may continue to drive their cars, and once NHTSA rules on the petition, the next steps for customer cars will be communicated. However, dealers are prohibited from selling or leasing any affected new cars until the repair is completed.

MBUSA has initiated a stop sale order for all potentially affected vehicles in dealer inventory. This action will be conducted to retrofit the two sealing caps on the headlamps. MBUSA notified NHTSA on February 9, 2015 of this noncompliance, which may generate questions from your customers.

**This stop sale action affects dealer inventory only. Affected vehicles must be repaired prior to sale or lease. The action is scheduled to launch this Friday, February 13, 2015, and dealers will receive a 100% allocation of parts to perform the action on affected cars in their inventory.**

**Given this notice, it is a violation of Federal law for a dealer to sell or lease any new Model Year 2015 C Class vehicle covered by this notification in dealer inventory until the vehicle has been repaired. See attached VIN file.**

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEdes (1-800-367-6372).