

# newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Recall Campaign 201502003-Retrofit Headlamp Adjustment Screw Caps. Model 205 (C-Class Sedan) Model Year 2015</b>	DATE: May 6, 2016

## IMPORTANT RECALL LAUNCH INFORMATION

This Recall Campaign is being launched today and the approximately 867 affected vehicles are flagged in VMI.

**Parts:** Dealers should order parts as required. Repair Time is approximately 10 minutes.

**Owner Notification:** Owner notifications will be mailed on May 13, 2016.

**What Should Customers Do:** Customers may continue to drive their vehicles until the recall is completed.

### What's the Issue:

Daimler AG (DAG) has determined that on approximately 867 Model Year 2015 C-Class sedans, the headlamps might not meet the requirements of Federal Motor Vehicle Safety Standard (FMVSS) 108, which requires that headlamps with low beams must not have a horizontal adjustment mechanism. The subject vehicles are designed to meet this requirement by sealing off the headlamp horizontal adjustment screw with a non-removable sealing cap after initial adjustment in the manufacturing plant. The sealing cap may not have been installed on these vehicles.

**Given this notice, it is a violation of Federal law for a dealer to sell or lease any new Model Year 2015 C Class vehicle covered by this notification in dealer inventory until the vehicle has been repaired.**

A copy of the campaign bulletin is attached, and may also be found on StarTekInfo.

Note: VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle.

Dealers may also identify vehicles subject to a campaign through NetStar by selecting "Campaign" under the Controlling tab. Only vehicles that have been retailed by the respective dealer will be displayed within this program.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all inquiries to the Customer Assistance Center at 1-800-367-6372.



Mercedes-Benz

Campaign No. 2015020003, May 2016

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 205 (C-Class), Model Year 2015**  
**Retrofit Headlamp Adjustment Screw Caps**

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has determined that the headlamps might not meet the requirements of Federal Motor Vehicle Safety Standard (FMVSS) 108, which requires that headlamps with low beams must not have a horizontal adjustment mechanism. The subject vehicles are designed to meet this requirement by sealing off the headlamp horizontal adjustment screw with a non-removable sealing cap after initial adjustment in the manufacturing plant. The sealing cap may not have been installed on these vehicles. An authorized Mercedes-Benz dealer will retrofit the two sealing caps.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 867 vehicles are involved.

Order No. P-RC-2015020003

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

## Procedure

1. Open hood.
2. Retrofit cap (B, Figure 1) for headlamp adjustment screws (A) at left and right:
  - Position cap (B, Figure 1) on headlamp adjuster (A) so that the tabs (arrows) on the cap (B) align with the grooves in the adjuster (A).
  - Press the cap (B) into adjuster (A) by hand until it locks into position.

### **i** Note

An audible click will be heard when the cap (B) is properly seated into the adjuster (A).

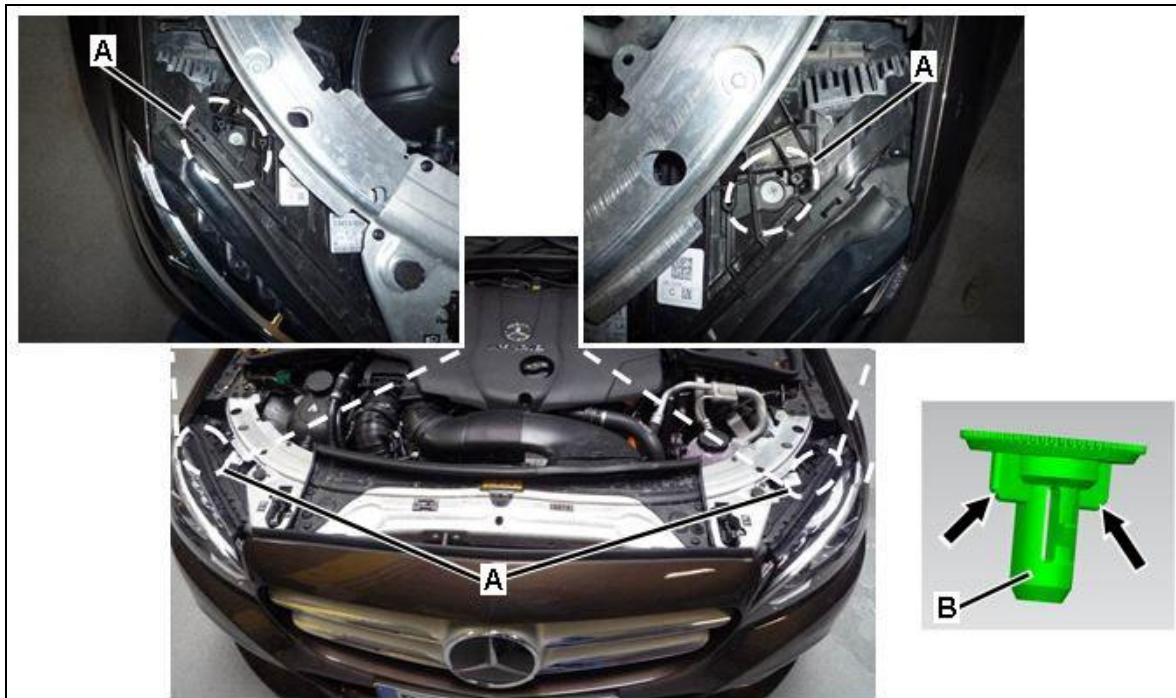


Figure 1

**i** **Note** (regarding WIS documents referenced in this Procedure):

Replacement of parts not listed in the parts table of this Procedure are not claimable under this campaign. If replacement of additional part(s) is necessary, check coverage prior to submitting under warranty.

### Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
2	Cap	A 000 997 22 95	100%

**i** **Note:**

- Please be aware that only the part number(s) referenced in the Campaign Bulletin is/are approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

### Warranty Information

**Operation:** Retrofit caps (2) into headlamp adjustment screws at left and right (02-8858).

Damage Code	Operation Number	Labor Time (hrs.)
82 918 41 7	02-8858	0.1

**i** **Note**

Operation Number labor times are subject to change.