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Sprinter

# newschannel update

TO: Mercedes-Benz and Freightliner Sprinter Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Recall Campaign with Stop-Sale Order – B-Pillar Abutting Wedge. Model 906 Model Year 2015</b>	DATE: February 11, 2015

## IMPORTANT RECALL INFORMATION AND STOP SALE ORDER

**Effective immediately, a stop sale is required for the Model Year 2015 Mercedes-Benz and Freightliner Sprinter vehicles identified in the attached VIN file and in VMI as a “Pending” Recall.**

**The affected vehicles that are in dealer inventory, or may be arriving at your dealerships from the VPC’s, must be held and not sold or leased to customers, dealer traded, or used for loaner or demonstration purposes until further instructions are provided.**

### What’s the Issue:

Daimler AG (DAG) has determined that approximately 5,582 Model Year 2015 Mercedes-Benz and Freightliner Sprinter vehicles may be manufactured with an incorrectly installed abutting wedge at the B-pillar. The Model Year 2015 vehicles required an abutting wedge at the B-pillar for door opening forces after a severe frontal impact crash. If a vehicle with an incorrectly installed abutting wedge is involved in a severe frontal collision, it cannot be excluded that significantly greater forces are necessary to open the doors.

**Given this notice, it is a violation of Federal law for a dealer to sell or lease any of the approximately 1,744 new Model Year 2015 Sprinter vehicles covered by this notification in dealer inventory until the vehicle has been repaired. See attached VIN file.**

### What We’re Doing:

DVUSA therefore has initiated a voluntary recall of all potentially affected vehicles described above. The recall will be conducted to check the installation of the abutting wedge, and if found incorrect to correct the abutting wedge installation and replace the mounting bolts. DVUSA notified the NHTSA on February 6, 2015 of this new recall, which may generate questions from your customers.

### Next Steps:

- **Based on parts availability this recall is scheduled to launch in late February/ early March, 2015. MBUSA is working to obtain required parts as quickly as possible.**

While we regret any inconvenience this may cause, DVUSA is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Sprinter Customer Assistance Center at 1-877-762-8267.