



# After-sales Retailer Support

## 2008 EX & 2009 FX

### Steering Column Upper Bearing Parts Update

Reference: R1501  
Date: March 2, 2015

**Attention: Retailer Principal, Sales, Parts and Service Managers**

**\*\*\*\*\* Retailer Announcement \*\*\*\*\***

On February 11<sup>th</sup>, Infiniti sent out a communication to provide retailers with information for ordering additional parts, which were currently restricted, via parts order form.

This communication is to let retailers know that **parts are no longer on restriction** and may be ordered via normal ordering process. The ordering form has been removed from [www.NNAnet.com](http://www.NNAnet.com).

Part Number	Description
D8812-1BA1D	EX Steering Shaft Kit
D8812-1CA1D	FX Steering Shaft Kit

**Note:** As previously communicated, the rental provision on this campaign has now expired since parts are no longer on restriction. Retailers should contact the warranty claims call center (1-800-933-3712, Option 7) for claims assistance should they have a situation that requires a client to be in a rental due to part availability.

**\*\*\*\*\* Retailer Communication \*\*\*\*\***

Beginning March 2, 2015, retailers can find a copy of this announcement on NNAnet.com under My Documents in three locations:

- Parts>Campaigns>
- Sales>Campaigns>
- Service>Campaigns>
  - **R1501**