



Michael A. Berardi
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Ford Customer Service Division

Ford Motor Company
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January 27, 2015

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: DEMONSTRATION / DELIVERY HOLD Advance Notice - Safety Recall 15S03
Certain 2014 Model Year Transit Connect Vans
Safety Belt and Cargo Hook Fastener Replacement

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Transit Connect Vans	2014	Valencia	November 6, 2013 through September 20, 2014

Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <https://web.fsavinlists.dealerconnection.com>. This information will be available on January 27, 2015.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, the front row safety belt fasteners may not have been torqued properly. Safety belt fasteners which do not meet installation torque specifications may loosen over time, which could cause them not function as intended, increasing the risk of injury in a crash.

In addition, the rear cargo hook fasteners may not have been torqued properly and may loosen over time, presenting a potential customer satisfaction issue.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any of the affected vehicles involved in this safety recall.

An update regarding parts availability and repair instructions is expected in February, 2015. Until a complete Dealer Bulletin containing parts ordering information and repair instructions is available, dealers should contact the Special Service Support Center (SSSC) for handling of unsold vehicles with a signed sales contract.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$7,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery

QUESTIONS?

Special Service Support Center (Dealer Assistance Only)1-800-325-5621

Sincerely,

Michael A. Berardi