

GM CUSTOMER CARE AND AFTERSALES
DCS3580
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 10, 2015

Subject: 15067 - Parts Noncompliance Recall
Goodyear P255/65R18 109S Fortera HL Tires

Models: Various GM Makes and Models

To: All General Motors Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New or Used Vehicle Sales
Manager, and Warranty Administrator

General Motors is releasing Parts Noncompliance Recall 15067 today.

As previously communicated, in Global Connect Message G_0000209267 from January 26th, 2015: Goodyear Tire & Rubber Company (Goodyear), has informed GM that certain P255/65R18 Fortera HL tires sold by Goodyear to GM fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No.139 and Canadian Motor Vehicle Safety Standard (CMVSS) No. 139.

Please see the attached bulletin for complete tire ordering and replacement details.

Customer Letter Mailing

The customer letter mailing will begin on March 10, 2015.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated March 11, 2015. A list of involved serviced vehicles is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR is available as of March 4, 2015.

END OF MESSAGE
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