

GM CUSTOMER CARE AND AFTERSALES  
DCS3503  
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 16, 2015

Subject: Stop Delivery Order for Upcoming Noncompliance Recall 15025

Models: 2015 Buick Enclave  
2015 Chevrolet Traverse  
2015 GMC Acadia  
Equipped with 18" Goodyear Tires (RPO QLW)

To: All General Motors Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales Manager,  
Service Manager, Parts and Service Director, New Vehicle Sales  
Manager

**STOP DELIVERY ORDER**

Effective immediately, stop the delivery of certain 2015 model year Buick Enclave, Chevrolet Traverse, and GMC Acadia model vehicles equipped with 18" Goodyear tires (RPO QLW) in new vehicle inventory. General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming noncompliance recall that involves these vehicles. The GM recall number is 15025.

Until further instructions are received, all 2015 model year Buick Enclave, Chevrolet Traverse, and GMC Acadia model vehicles equipped with 18" Goodyear tires (RPO QLW) in new vehicle inventory must be held and not delivered to customers, dealer-traded, released to auction, or used for demonstration purposes. It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the noncompliance is remedied.

Goodyear has notified GM that certain of these tires within a specific date range do not meet the performance requirements of Federal Motor Vehicle Safety Standard (FMVSS) 139. This discovery was made during a routine compliance test, when Goodyear found visual evidence of cracking in the tread of a sample tire. Goodyear has not yet provided a complete date code range as further testing is ongoing.

To correct this condition, replace all affected tires with FMVSS 139 compliant tires. The suspect tires will be inspected for a date code range. Full inspection information will be included in an upcoming service bulletin to be released early next week.

We are working with the supplier to obtain the required parts as quickly as possible. When a sufficient quantity is available, dealers can begin repairing vehicles.

The Investigate Vehicle History screen in the Global Warranty Management system has been updated for this upcoming noncompliance recall. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries. Please note the "N/A" under Release Date and the "Incomplete – Remedy Not Yet Available" message under Status. This means release of the recall bulletin is still pending and dealers should not attempt to perform any repairs at this time.

The attached file provides the Vehicle Identification Number (VIN) of the involved vehicles that have been identified as currently being in dealer new vehicle inventory. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory. A file identifying involved vehicles in dealer used inventory is not available.

Additional information will be provided in the near future.

**END OF MESSAGE**  
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