

GM CUSTOMER CARE AND AFTERSALES
DCS3508
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 21, 2015

Subject: Stop Delivery Order Population Revision for
Upcoming Noncompliance Recall - 15025

Models: 2015 Buick Enclave
2015 Chevrolet Traverse
2015 GMC Acadia
Equipped with 18" Goodyear Tires (RPO QLW)

To: All General Motors Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales
Manager, New Vehicle Sales Manager, Parts and Service Director,
and Service Manager

STOP DELIVERY ORDER

On January 16, 2015, GM ordered a stop delivery of certain 2015 model year Buick Enclave, Chevrolet Traverse, and GMC Acadia model vehicles equipped with 18" Goodyear tires (RPO QLW) in new vehicle inventory.

Goodyear has been able to narrow the production window of suspect tires, which significantly reduces the number of affected vehicles.

The attached revised list provides the Vehicle Identification Number (VIN) of all involved vehicles. If your dealership's BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

Please note, some 2015 model year vehicles that may have just arrived or will be arriving shortly at their destination dealers are now included in the revised in-stock file attached. Be certain to check the revised attached list against your inventory. Please disregard the previous list and use this list in its entirety.

Until further instructions are received, these vehicles must be held and not delivered to customers, dealer traded, released to auction, or used for demonstration purposes.

All other 2015 model year Buick Enclave, Chevrolet Traverse, and GMC Acadia model vehicles in dealer inventory that are not on the involved VIN list are not restricted from sale or delivery.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

END OF MESSAGE
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