

Wayne Hutchinson / TMS Toyota Customer Services
Product Quality and Service Support, Quality Compliance
January 29, 2015
Approved By: Bob Waltz

To: All Toyota Dealers
From: Product Support Division

Safety Recall DSB (D3B) (*Supplement to D0B*) – Preliminary Notice
2003 and 2004 Model Year Corolla and Corolla Matrix Vehicles
Supplemental Restraint System (SRS) Electronic Control Unit (ECU)

In January 27, 2015, Toyota filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to update the remedy for Safety Recall D0B (2003 through 2004 Model Year Corolla and Corolla Matrix Vehicles – Supplemental Restraint System (SRS) Electronic Control Unit (ECU)).

All vehicles covered under Safety Recall D0B (with the exception of those that previously received a sub-wire harness and SRS ECU replacement) will be covered under this supplemental Safety Recall. At this time Toyota dealers are requested to continue the remedy procedure as outlined under the current Safety Recall D0B.

Condition

The Electronic Control Unit (ECU) for the Supplemental Restraint System (SRS) in these vehicles could have been manufactured with integrated circuits that are susceptible to internal short circuiting when exposed to certain electrical noise from various vehicle electrical components. If internal short circuiting occurs, the front airbag(s) and/or seat belt pretensioners could inadvertently deploy. An airbag that deploys inadvertently can, under some circumstances, increase the risk of minor injury and the possibility of a crash.

Involved Vehicles

There are approximately 752,000 Corolla and Corolla Matrix vehicles (2003 and 2004 model year) covered by Safety Recall D0B in the US.

Model	Model Year	Production Range	Appx. UIO
Corolla	2003 through 2004	Late December, 2001 through Early May, 2004	604,000
Matrix	2003 through 2004	Early January, 2002 through late April, 2004	148,000

At this time approximately:

- Corolla
 - 341,800 vehicles have **not** had Safety Recall D0B performed.
 - 16,600 vehicles have had both the sub-wire harness and SRS ECM replaced.
 - 245,600 have only had the sub-wire harness replaced.
- Matrix
 - 87,100 vehicles have **not** had Safety Recall D0B performed.
 - 4,300 vehicles have had both the sub-wire harness and SRS ECM replaced.
 - 56,600 have only had the sub-wire harness replaced.

Status

- The remedy for Safety Recall DSB is currently being finalized and sufficient remedy parts are being produced.
- ***During this preliminary phase for DSB (D3B), dealers are requested to continue the remedy procedure as outlined under the current Safety Recall D0B.***
- Safety Recall DSB (D3B) Preliminary Notification documents will be posted on TIS the evening of Thursday January 29, 2015.
- ***For reference purposes only***, VINs covered by Safety Recall DSB (D3B) will be searchable on TIS starting the evening of Thursday January 29, 2015.

- All vehicles covered under Safety Recall DSB and which have neither the sub-wire harness nor SRS ECU replaced will be covered under this supplemental Safety Recall. Covered VINs will be labeled as follows on TIS:
 - Vehicles with **only** the sub-wire harness replaced under Safety Recall D0B will remain “*Completed*” under D0B but will show “*Not Completed*” under Safety Recall DSB (D3B).

Campaign [Service History](#) [ToyotaCare](#) [Warranty](#) [DTC History](#) [Diagnostic Report](#)

Service Campaign

Campaign Description: Safety Recall D0B Remedy Notice - 2003 through 2004 Model Year Corolla and Corolla Matrix Vehicles - Supplemental Restraint System (SRS) Electronic Control Module (ECM)
Completion Status: **Completed**
Date Serviced: XX/XX/XX
Dealer Name: JOHN DOE'S TOYOTA
Dealer Code: 12345
[\[Show Documents\]](#)

Campaign Description: Safety Recall DSB (D3B) (Supplement to D0B) - Preliminary: 2003 and 2004 Model Year Corolla and Corolla Matrix Vehicles - Supplemental Restraint System (SRS) Electronic Control Unit (ECU)
Completion Status: **Not Completed**
[\[Show Documents\]](#)

- Vehicles that have **not** had Safety Recall D0B performed will remain “*Not Completed*” under Safety Recall D0B as well as show “*Not Completed*” under Safety Recall DSB (D3B).

Campaign [Service History](#) [ToyotaCare](#) [Warranty](#) [DTC History](#) [Diagnostic Report](#)

Service Campaign

Campaign Description: Safety Recall D0B Remedy Notice - 2003 through 2004 Model Year Corolla and Corolla Matrix Vehicles - Supplemental Restraint System (SRS) Electronic Control Module (ECM)
Completion Status: **Not Completed**
[\[Show Documents\]](#)

Campaign Description: Safety Recall DSB (D3B) (Supplement to D0B) - Preliminary: 2003 and 2004 Model Year Corolla and Corolla Matrix Vehicles - Supplemental Restraint System (SRS) Electronic Control Unit (ECU)
Completion Status: **Not Completed**
[\[Show Documents\]](#)

- Vehicles with **both** the sub-wire harness (filter) and SRS ECU replaced under D0B **will not be** part of this supplemental remedy and will remain “*Completed*” under Safety Recall D0B.

Campaign [Service History](#) [ToyotaCare](#) [Warranty](#) [DTC History](#) [Diagnostic Report](#)

Service Campaign

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Media Contacts

It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to Cindy Knight (310) 468-2170 in Toyota Corporate Communications. (Please do not provide this number to customers. Please provide this contact to only media associates.)

Customer Handling

If you are contacted by a customer who has questions or concerns, they are requested to contact the Toyota Customer Experience Center. The Toyota Customer Experience Center can be reached at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, or Saturday 7:00 am through 4:00 pm Pacific Time.

Please review this preliminary notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.