

# NOTIFICATION OF NON-COMPLIANCE RECALL JO50 (NHTSA# 15V-037): OCS HANDBOOK DESCRIPTION INCORRECT

SERVICE BULLETIN

29-JAN-15 NO.: 7-095USA SECTION: RECALL MARKET: USA

Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a Non-Compliance Recall on certain 2015 model year Jaguar XJ vehicles imported into the United States market. Information relating to the Recall will be posted on the National Highway Traffic Safety Administration website.

United States Federal regulations require that retailers must be advised of this Recall notification within three working days after government notification.

United States Federal law requires retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$7,000.00 per vehicle.

This Recall Service Bulletin serves as notification to all Jaguar retailers in the United States and Puerto Rico that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

### **AFFECTED VEHICLES**

A total of 1,346 vehicles are affected.

The VIN range of affected vehicles is SAJWA1CZ6F8V74900-SAJWA2GZ6F8V81572 (select vehicles within this VIN range).

#### **DESCRIPTION**

A non-compliance issue has been identified on 2015 model year Jaguar XJ (X351) vehicles where the owner's handbook information, which details the functionality of the Airbag Status Indicator Lamp, has been incorrectly described. Operation of Occupant Classification Sensor (OCS) system is not affected; however, the description of operation in the owner's handbook does not correspond with the actual Airbag Status Indicator Lamp operation.

### **EFFECT ON VEHICLE OPERATION**

Vehicles with Owner's Handbooks in this condition do not comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) 208 - Occupant Crash Protection. An occupant that does not correctly understand airbag functionality may be at increased risk of injury in a crash.

# SERVICE PROGRAM / REWORK ACTION

Owners will be mailed a handbook supplement to add to their Owner's Handbook. The supplement will correspond with the Occupant Classification Sensor (OCS) system operation.

Retailers will be sent a supply of the supplement to update unsold vehicles.

There will be no charge to owners for this action.

# **OWNER NOTIFICATION**

Owner notification is expected to occur on or before 13 March 2015.

#### **ACTION TO BE TAKEN**

Retailers are required to check DDW to ensure that the vehicle is affected by Program Code 'J050' and to HOLD only affected vehicles in the above VIN range that are in your control and withhold them from onward distribution pending completion of the rework action.

Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of owners.

Retailers are advised that the use of vehicles within the affected model year / VIN range as <u>Sales Demonstrator or Service Loaner</u> vehicles may be considered a violation of Federal legislation. Jaguar Land Rover North America, LLC recommends against using affected vehicles for demonstrator or loaner purposes. Please consult your own legal counsel if you have questions in this regard.

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.