

Crossroads RV 1140 W Lake St. Topeka, IN 46571 Bulletin # 31

NHTSA Recall No. 15V-Transport Canada No. 2015-

IMPORTANT SAFETY RECALL

Service Bulletin:#XX Date: February 2, 2015

Dear Dealer:

This Notice is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and the Canadian Motor Vehicle Safety Act.

Crossroads has decided that certain Z-1 travel trailers were built with the incorrect labels on the front loading ramps which indicate the maximum weight allowed on the loading ramps. The incorrect label that was placed on the ramps indicated a maximum weight rating of 700 lbs. but the correct value should be 500 lbs. Other trailer models manufactured by Crossroads during this time period are not included in this recall.

The remedy is to place the supplied labels directly over the existing labels on the ramps.

<u>Please Use the Following Operation Code # in your Pre Authorization Request to Complete</u> this Update:

Operation Code # 7501443B - 0.1 hours to complete this Notice.

If you have questions concerning this recall, please contact the **Crossroads Warranty/Service Department** by mail at Crossroads RV Inc., P.O. BOX 40, Topeka, IN 46571, by email at 'service@*crossroadsrv.com'*, or by phone at 855-226-7496.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Alicia Dunafin Warranty Manager

Re: NHTSA Recall No. 15V-Transport Canada No. 2015-