



Innovation that excites

NISSAN

BULLETIN

2008-13 Nissan Rogue/2014 Rogue Select (S35) Driver's Kick Panel Harness Connector Inspection Parts Update 2

Reference: R1421 Date: February 11, 2015

***** Dealer Announcement *****

On February 5th, Nissan announced a communication to inform dealers the repair procedure was available and an automatic shipment of parts was sent to dealers at that time.

This communication is to let dealers know the parts restriction has been removed for the waterproof seal (24271-ZW40A) is no longer on restriction and may be ordered freely through normal process. The Harness service kit will remain on restriction for approximately 2 months. Connectors may be ordered as needed using the attached parts order form. In most cases, dealers can expect to receive connectors within 2-3 days of order submission. However, dealers are asked to order parts as needed and not stock large quantities to enable us to fulfill orders in a timely manner.

***** What Dealers Should Do *****

- 1. Verify if vehicles currently in dealer inventory are affected by this recall campaign using Service Comm I.D. R1421
2. If the vehicle is affected by this recall, order parts as needed and repair the vehicle.
- Rental will be available under the campaign for vehicles requiring harness service kits that need to be ordered.
- Pre-approval for rental is required.
- The Warranty Claims Call Center may require a picture of a damaged connector to approve rental.
- Rental will not be available for vehicles requiring only the waterproof seal.

Table with 3 columns: EXPENSE CODE, DESCRIPTION, AMOUNT. Row 1: 502, Rental Expense, \$40/day. Row 2: Contact the Warranty claims call center 1-800-258-7008 Option 7, for rental pre-approval as necessary.

- 3. Complete the recall campaign using bulletin NTB15-006.

Note: All affected vehicles will require a waterproof connector seal. However, Nissan expects a very low harness connector replacement rate, with most replacements occurring in the Salt States listed below:

Maine, New Hampshire, Vermont, Massachusetts, Rhode Island, Connecticut, New York, New Jersey, Pennsylvania, Delaware, Maryland, West Virginia, Ohio, Indiana, Michigan, Illinois, Wisconsin, Minnesota, Iowa, and Missouri and the District of Columbia

***** Parts Information/Availability*****

Waterproof seals are available through normal ordering process. If additional harness service kits are required, dealers may order via the attached order form.

Table with 5 columns: Part Number, Description, Qty. Required, Parts Usage %, Order Form Req. Row 1: 24009-1VX0A, Harness Service Kit, 1 (only if inspection is NG), 1%, YES. Row 2: 24271-ZW40A, Waterproof Seal, 1, 100%, NO.

******* Dealer Communication *******

This information will be available on NNAnet.com and Dealer360 (recalls & campaigns community forum) on February 11th, 2015.

- NNAnet.com under My Documents in the following categories:
 - Parts>Campaigns>
 - Sales>Campaigns
 - Service>Campaigns>
 - Hint search on keywords:
 - **R1421**

NISSAN NORTH AMERICA, INC.

Aftersales DIVISION