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NISSAN BULLETIN

2008-13 Nissan Rogue/2014 Rogue Select (S35) Driver's Kick Panel Harness Connector Inspection Parts & Repair Update

Reference: R1421
Date: February 5, 2015

******* Dealer Announcement *******

On January 27th, Nissan announced a **STOP SALE** and voluntary safety recall campaign on certain specific MY2008-13 Nissan Rogue and MY2014 Rogue Select (S35) vehicles, manufactured between May 5, 2007 through May 27, 2014, to inspect, seal, and if necessary, replace the driver's side kick panel harness connector. At that time, Nissan communicated that the parts and repair would be the subject of a subsequent announcement.

This communication is to inform dealers that parts are now available and that final repair procedure **NTB15-006** is available. An automatic shipment of parts has been sent to your dealership to use for campaign repairs.

******* What Dealers Should Do *******

1. Verify if vehicles currently in dealer inventory are affected by this recall campaign using Service Comm I.D. **R1421**
2. If the vehicle in dealer inventory is affected by this recall, **hold** the vehicle until the automated parts shipment arrives. Most dealers are expected to receive a supply by February 6th.
 - Rental will be available under the campaign for affected vehicles prior to parts arrival.
 - **Beginning February 9th, pre-approval for rental is required.**
 - **Once the parts restriction has been lifted, the rental expense provision will expire.**

EXPENSE CODE	DESCRIPTION	AMOUNT
502	Rental Expense	\$40/day
Contact the Warranty claims call center 1-800-258-7008 Option 7, for rental pre-approval as necessary.		

3. Once parts arrive, complete the recall campaign using the attached bulletin **NTB15-006**.

Note: All affected vehicles will require a waterproof connector seal. However, Nissan expects a **very low harness connector replacement rate**, with most replacements occurring in the **Salt States** listed below:

Maine, New Hampshire, Vermont, Massachusetts, Rhode Island, Connecticut, New York, New Jersey, Pennsylvania, Delaware, Maryland, West Virginia, Ohio, Indiana, Michigan, Illinois, Wisconsin, Minnesota, Iowa, and Missouri and the District of Columbia.

******* Parts Information/Availability*******

To ensure adequate parts availability throughout the campaign, Nissan has developed an automatic parts shipment plan which will provide an initial supply of parts to all dealers. Parts should arrive at dealerships by February 6th. Dealers may receive parts over multiple shipments.

In the interim, the parts related to this campaign have been placed on sales restriction. Nissan expects to have a steady availability of parts in approximately 3 weeks and will lift the parts restriction at that time. **No parts form will be available.**

A campaign update will be sent once the restriction has been lifted and dealers are able to order additional parts as needed using normal parts ordering procedures. Customer notification will begin once dealers are able to order additional supplies.

Part Number	Description	Qty. Required	Parts Usage %
24009-1VX0A	Harness Service Kit	1 (only if inspection is NG)	1%
24271-ZW40A	Waterproof Seal	1	100%

Note: Automated shipments will include Harness Service Kit and Waterproof Seal.

******* Parts Collection *******

As previously mentioned, a **very low harness connector replacement rate is expected**, with most replacements occurring in the Salt States.

Harness Service Kits replaced under this campaign will be collected. Follow the campaign procedure in the bulletin prior to determining the necessity of replacing any parts.

Pursuant to APRM policy 2.32.13, dealers are expected to comply with the parts return procedure. **Dealers will be charged back for parts and labor found to be out of compliance with campaign inspection and repair guidelines published in the campaign bulletins.**

NOTE: Parts requested are VIN and repair order specific. It is important for dealers to return parts applicable to the VIN and repair order identified.

******* Repair Instructions *******

Nissan has developed bulletin **NTB15-006** containing instructions to perform this recall campaign. The bulletin and information above will be available on ASIST, Dealer360, and on www.NNAnet.com on February 5th, 2015.

******* Dealer Communication *******

This information will be available on NNAnet.com and Dealer360 (recalls & campaigns community forum) on February 5th, 2015.

- NNAnet.com under My Documents in the following categories:
 - Parts>Campaigns>
 - Sales>Campaigns
 - Service>Campaigns>
 - Hint search on keywords:
 - **R1421**

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION