



IMPORTANT SAFETY RECALL

Dear Highland Dealer:

This notice is sent to you in accordance with the National Highway Traffic Motor Vehicle Safety Act.

Carefree of Colorado has decided that a defect which relates to motor vehicle safety exists with certain Carefree of Colorado Latitude Awning mounting screws. Latitude Awnings manufactured between April 10, 2014 and November 4, 2014 have mounting screws that may not meet specifications and may therefore be more likely to break off. If the screws break, it could affect a support arm for the awning, increasing the risk of injury.

Highland Dealers will check the serial number of the awnings and verify if the Carefree Latitude Awning installed is included in the recall. If so, Highland Dealers will replace the mounting screws with new parts provided at no charge. The actual repair work should take an hour to complete

Dealer Campaign Responsibility

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration information .

If you have any questions, please contact Highland Customer Service 260-768-7771 for further instructions.

Thank you for your prompt attention to this important matter.

Customer Service
Carefree of Colorado



Journeyer

Roamer

MesaRidge

