

DEALER COMMUNICATION - PLEASE DISTRIBUTE TO: ALL DEALERSHIP STAFF

U.S. and Canadian Slingshot Dealers Date: 1/16/2015

Slingshot Stop Sale and Stop Ride

Dear Slingshot dealer,

Safety and quality are the highest priority for Polaris, and we want to make you aware of two important safety concerns for model year 2015 Slingshot vehicles.

First, we are issuing an <u>immediate stop sale and stop ride</u> for all Slingshot vehicles (SAF-15-01). We have determined that some vehicles may have defective ball bearings located in the steering rack which, should they fail, will result in unexpected loss of steering control. Due to the potential safety risks, please immediately notify your Slingshot owners that they should refrain from operating their vehicle until the necessary repairs are made.

Second, but unrelated to the steering safety issue, Polaris is also voluntarily replacing the roll hoops on certain Slingshot vehicles. We were recently notified by our supplier that some hoops, which are situated behind the driver and passenger seats, may not support the Polaris performance specifications. To ensure that Slingshot continues to deliver world class quality and address this potential hazard, we will replace roll hoops on the affected vehicles.

Formal Safety Bulletins for both issues will be delivered to dealers by the end of business on Wednesday, January 21st. Service parts will be available for dealers to order starting on January 22, with the vast majority of service parts available for dealer order by the end of January.

Polaris will replace all parts and make necessary repairs at no cost to customers. We apologize for the inconvenience caused by this announcement as we work together to ensure safe riding.

Thank you for your continued support.

The Slingshot Team

	TECHNICAL SERVICE BULLETIN			
SLINGSHOT Release Date: January 16, 2015 Slingshot Expiration Date:			Bulletin Number: SAF-15-01 Model Year(s): 2015	
☐ Safety Bulletin ☐	Service Bulletin	Service Alert Fax	☐ Production Upd	ate Kit
Distribution: Owner / Principal Service Manager Sales Manager Parts Manager Technicians				
This Service Bulletin is located at www.polarisdealers.com -Confidential and Proprietary-				

IMPORTANT SAFETY NOTICE! STOP SALE – STOP RIDE

STOP SELLING 2015 SLINGSHOT MODELS IMMEDIATELY UNTIL FURTHER NOTICE. POLARIS WILL ISSUE A SAFETY BULLETIN DETAILING FIELD REPAIR PROCEDURES FOR ALL AFFECTED UNITS.

SUBJECT: 2015 Slingshot / Slingshot SL - STOP SALE - STOP RIDE

PURPOSE: This Service Alert Fax has been released to address a steering rack issue with some model year 2015 Slingshot vehicles. Polaris has determined that some vehicles may have defective ball bearings located in the steering rack which, should they fail, will result in unexpected loss of steering control. This could cause the operator to lose control of the vehicle, increasing the risk of a vehicle crash.

This STOP SALE - STOP RIDE notification affects some 2015 Slingshot vehicles. Use the Unit Inquiry feature on your dealer website to verify whether a specific VIN is affected.

AFFECTED MODELS:

Model(s) Affected	Model Numbers	Vehicle Identification Number Range
ALL 2015 MODELS	ALL 2015 MODEL #'s	Enter the Vehicle Identification Number (VIN) into 'Unit Inquiry' or use the Bulletin lookup tool on the STOP Site to verify whether a vehicle is affected by this STOP SALE notice.*

^{*}Unit Inquiry should be used to verify if a specific VIN is affected. You may also go to the STOP Site and click on the 'Click Here for a List of Your Dealership's Units with Open Bulletins / Recalls' link location in the Search Options menu.

WHAT YOUR DEALERSHIP SHOULD DO:

- 1. Review your dealership's inventory to locate affected vehicles.
- 2. Enter VINs into 'Unit Inquiry' or use the Bulletin lookup tool on the STOP Site to verify whether a vehicle is affected by this STOP SALE notice.
- 3. STOP ALL SALES / TEST RIDES / DEMO RIDES for affected vehicles until further notice.
- 4. If your dealership has sold affected vehicles that have not yet been registered, they must be registered immediately upon receiving this notification. Accurate registration information will allow Polaris to contact owners on future notifications regarding this campaign.
- 5. Review sales records and contact all consumers who have purchased an affected vehicle. Explain that the Slingshot Division of Polaris Industries has issued a STOP RIDE notification, and that they will receive a Safety Recall communication in the mail detailing further instructions.

WHAT POLARIS WILL DO:

Polaris will contact all registered owners of affected vehicles notifying them of the pending Safety Recall and STOP RIDE notice.

INSPECT / REPAIR PROCEDURE: Official communications for each concern will be released by the end of the day, Wednesday, January 21. Dealers will be able to order the necessary parts to perform the service updates after January 21, and we expect to fill the majority of orders before January 31.