

Audi of America, Inc.



Date: January 29, 2015

To: Audi Dealer Principal, Service Manager, and Parts Manager

From: Audi Product Compliance

Subject: Updated Information for Safety Recall 24AP – Fuel Injection System Leak
Certain 2011-2013 Model Year Audi S4, S5, A6, A7 and Q7 with 3.0L TFSI Engine

Dear Audi Dealer Principal, Service Manager, and Parts Manager:

Please read the following updated information regarding Safety Recall 24AP carefully, as it contains important information on vehicle repairs and parts availability.

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- On or about January 26, 2015, a small quantity of parts was allocated to certain dealers. These parts are only to be used for critical cases (such as car-down situations). We have a very limited parts supply on hand currently; dealers are asked to manage the parts usage according to customer needs.
- For critical cases where parts are required but your allocation has already been depleted, please email Special Services with the VIN to order at vwoaspecialservices@vw.com.
- If you have questions regarding parts, please contact the Parts Helpline at 800-767-6552.
- A regular supply of campaign parts will become available prior to the customer notification mailing, anticipated for March 2015.

Important Reminder on Vehicles Affected by Safety and Compliance Recalls
By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal/Canadian Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

Audi Customer Protection